

AGCO eCommerce Ordering Configuration

Manufacturer prefix setup & customer level order types

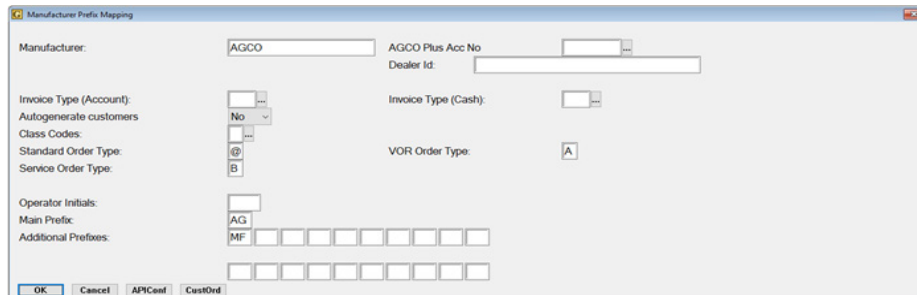
Follow this guide to set up options for handling customer orders received from AGCO eCommerce.

1. MANUFACTURER PREFIX MAPPING

This section will have been configured during the onboarding process. You should only need to update it if you change your Order Type Codes or add a new AGCO brand that requires a new prefix code. If no changes are required, proceed to Section 2, Customer Level Order Types.

In Gold, navigate to
Communications > Manufacturer Prefix Config

1. Highlight the **AGCO Configuration Record** from the list and select **Amend**.
2. Fill in the details using the table below and select **OK** when complete.



Field	Description
Manufacturer	AGCO (must be in capitals with no other letters).
Standard Order Type	Enter an order type to use for standard orders created by e-Commerce (Stock order type).
Service Order Type	Enter an order type to use for service orders created by e-Commerce such as Y.
VOR Order Type	Enter an order type to use for VOR orders created by e-Commerce such as Z.
Additional Prefixes	Enter any new prefixes into the available empty fields.

2. CUSTOMER LEVEL ORDER TYPES

Order types can be set at a customer level if required. Customer level order types will override any Manufacturer level order types for the specified customer(s).

In Gold, navigate to
Communications > Manufacturer Prefix Config

1. Highlight the **AGCO Configuration Record**, then select **Amend > CustOrd**.
2. Select **Insert** or **Amend** to create a new entry or edit an existing one.
3. Complete the details using the table below and select **OK** when finished. Repeat these steps for all customer requiring specific order types.

Field	Description
Acc No	Enter the customer account number to allocate order types to.
Standard	Enter an Order Type to use for Standard orders created by e-Commerce (Stock order type) for this customer.
Service	Enter an Order Type to use for Service orders created by eCommerce for this customer.
VOR	Enter an Order Type to use for VOR orders created by eCommerce for this customer.

Account	Standard	Service	VOR	Account Name
1200	R	S	T	Customer_1200
1211	U	V	W	Customer_1211
1216	X	Y	Z	Customer_1216

Customer Level Order Types Amending line 3 of 3

Acc No: 1216 Customer_1216

Standard: X
Service: Y
VOR: Z

OK Cancel



Did you know?

If any order types are left blank against a customer, orders received will default to those set at Manufacturer level.

3. USEFUL INFORMATION



Support Number:
+44 (0) 1202 714200
Press Option 1



Support Email:
support@ibcos.co.uk



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