

What's new in Gold

October 16, 2024

Gold Version: 7.32.13



AGCO Plus+

- Labour lines with zero hours were not being sent to AGCO Plus+ with the invoice information. This has been corrected but it is recommended that any labour adjustments made have both a number of hours and a value (positive or negative). [Ref. 244]
- Learn more about AGCO Plus+ [here](#).



AGCO (Managed Dealer Inventory (MDI)

- The External Order number field has been extended to ensure it is included on the extract. An automatic retry has been added so that if the connection fails it will automatically attempt to connect again. [Ref. 10943, 10261, 10262]



John Deere eCommerce

- Gold will calculate Carriage Charges on all eCommerce orders and only populate a Carriage Charge on the Advice Note if applicable. [Ref. 10914]
- Gold automatically returns an acknowledgement API message when a Refund request is received from John Deere eCommerce. [Ref. 10944]
- Gold sends back the Credit Invoice Reference within the API refund confirmation message, allowing this process to be fully automated. [Ref. 10983]
- Learn more about John Deere eCommerce [here](#).



Gold Portal

- A number of dealers have experienced issues when running multiple companies within the Gold Service portal. In order to help resolve these issues we have introduced additional logging for portal activities. Data in these logs can be checked by our support team to determine the cause of the multi company issues. [Ref. 11031]
- When Gold is locked for month end or a Gold Update, portal users will be notified that Gold and the portal are locked to prevent data updates whilst the month end is running. App users will also get a message when Gold is locked. Ensure Gold Service App users are logged into the App before Gold is locked so any activities will be stored in the cloud during this time. [Ref.9858]
- Learn more about Gold Service [here](#).