

John Deere eCommerce

Checklist - Tick off the completed tasks below



1. I have received an email notification of an order.



2. I know where to find the point-of-sale advice on Gold.



3. I know where to see order details, contact details, and purchased parts.



4. I know where to check if the order is collection or delivery.



5. I have successfully located the parts for the order and packaged it.



6. I have invoiced the order in Gold.



7. The customer has collected the order OR the order has been shipped to the customer.



8. I understand the company's return policy and can process a request for refund/return.