## **CLAAS Service Office PRO**

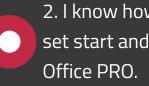
Checklist - Tick off the completed tasks below



1. I have created a job within Gold and know where to view it on Service Office PRO.



5. A technician has successfully carried out a job in the Service Office mobile app.



2. I know how to assign a technician to a job and set start and end dates and times in Service



6. A job has been marked as complete in Service Office PRO and synced back to Gold.

3. I can update parts allocated to a job in Gold and Service Office PRO.



7. I know where to access a list of validation issues if a job does not seem to have updated/synced.



4. I understand the difference between Parts Required and Parts Consumed.



8. Invoices have been processed within Gold as normal.