





CLAAS Service Office PRO


Checklist - Tick off the completed tasks below


 1. I have created a job within Gold and know where to view it on Service Office PRO.


 2. I know how to assign a technician to a job and set start and end dates and times in Service Office PRO.


 3. I can update parts allocated to a job in Gold and Service Office PRO.

 4. I understand the difference between Parts Required and Parts Consumed.

 5. A technician has successfully carried out a job in the Service Office mobile app.

 6. A job has been marked as complete in Service Office PRO and synced back to Gold.

 7. I know where to access a list of validation issues if a job does not seem to have updated/synced.

 8. Invoices have been processed within Gold as normal.