



In partnership with

# Manitou Job Request Portal

# A proactive way for workshop administrators and managers to create workshop jobs

Manitou connected machines send regular information to the Manitou Easy Manager system. This data is automatically analysed and sent to the Gold web-based Job Request portal. Alerts can then be viewed and customers can be contacted. The information in the Job Request portal allows workshop jobs to be created in Gold, Workshop Scheduler and Gold Service at the touch of a button.



# What are the key benefits?



Job alert information is sent directly into a job creation screen



Wholegood and customer information is automatically matched



All key job instructions are presented within the alert



Estimated duration of the job is suggested and editable



The default invoice type can be changed if required before the job is created

#### Alerts are automatically sent to the Job Request Portal and include the following information



Wholegood details - the VIN number is matched to the Wholegood Serial, Partial Serial or Chassis Number in Gold to correctly identify the machine and customer.



Job requirements



Customer details

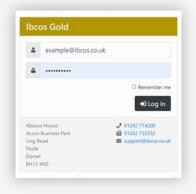


Priority

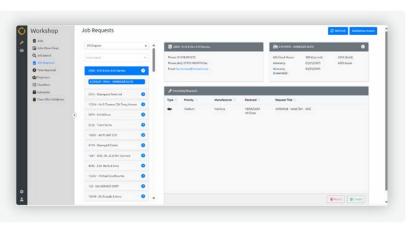
## How does it work?

The Job Request Portal allows dealers to receive vital information required to review service alerts, prepare jobs and ultimately create a workshop job within Gold without the need to copy/duplicate information.

Log into the portal.



2. View all jobs or filter by depot.



Contact customers and create or decline jobs. Information is sent back to Manitou when a job is created, rejected, or invoiced.

3.

	2 B											
-		Invoice Descriptio				Wholegood Cloc	k Heurs:	Priority:				
		Initial [4H - 500] HANDLER-ELITE				500		Standard				
2068 - D M & Mrs A M Hamles 0		Instructions:				Invoice Type:						
						14-RETAIL VO	SHOP SALES			Q		
S33MLAT-145V+ - HANDLER ELITE						Invoice Ta:						
2261 - Blaanpant Farm Ltd						2068 - D M & Hirs A M Harries				Q		
•						Wholegood Acci	ining .					
0						2068-DM&I		1	Q.			
	Job Location:					Contact:						
O M & Mts A M Harries						Contact Name Contact No			nber			
0		Malla des				Depot						
-						2 - Riveriea Whitfield (Whitfield)						
•		St Nicholas				Engineer:						
0		COODWICK			7 SN 7							
		Perchokeshine				No Engineer		•				
•		Post Code: State 01.1				Date						
•							00:00	0010				
0												
0												
			Ab Section     Ab Section	Heterochies     Heterochies     Heterochies     Heterochies     Heterochies     Heterochies     Heterochies     Solution     Heterochies     Solution     Heterochies     Solution     Solution     Solution	Image: Section of the sectio	Image: state state         Image: state state           Image: state state         Image: state           Image: state         <	Instruction     Instruction       Instruction <td>Intervention:     Prodect Type       Product Type     11:6: 11726, 1975-07 542,53       Product Type     Product Type       Product Type     Stat 40,1</td> <td>Installation     Installation       Installation     Installation       Installation</td> <td>Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implici</td>	Intervention:     Prodect Type       Product Type     11:6: 11726, 1975-07 542,53       Product Type     Product Type       Product Type     Stat 40,1	Installation     Installation       Installation	Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implicit in the sector type:       Implicit in the sector type:     Implici		

	C I	Cudomer Filter		Nodel	Model Description Filter		Address Mer		Job No Filter			Select sevent Rifers			
View scheduled jobs in Workshop Scheduler.	*	<ul> <li>Sunday, July 21</li> </ul>	2024 - Today		112.52	1.22.02		(12)//	0.000	1444	100.00	1000	Reschedule	Q C 🛊 🖽	ScheckJed View k Week Week Mo
	(e)	225 NarOyres	0.00 ×0	101 844	716 44	202.40	*35.80	10.44	B (D And	100.000	ED M	THE R.F.	100 44	TOD AN	1000
		(J40.nene Evenant 1207: Grae Halter	a a			D M & Mrs A M H_									

### For more information visit:

https://customer.ibcos.co.uk/manitou-job-request-portal