

Manitou Job Request Portal

A proactive way for workshop administrators and managers to create workshop jobs

Manitou connected machines send regular information to the Manitou Easy Manager system. This data is automatically analysed and sent to the Gold web-based Job Request portal. Alerts can then be viewed and customers can be contacted. The information in the Job Request portal allows workshop jobs to be created in Gold, Workshop Scheduler and Gold Service at the touch of a button.



What are the key benefits?



Job alert information is sent directly into a job creation screen



Wholegood and customer information is automatically matched



All key job instructions are presented within the alert



Estimated duration of the job is suggested and editable



The default invoice type can be changed if required before the job is created

Alerts are automatically sent to the Job Request Portal and include the following information



Wholegood details - the VIN number is matched to the Wholegood Serial, Partial Serial or Chassis Number in Gold to correctly identify the machine and customer.



Job requirements



Customer details

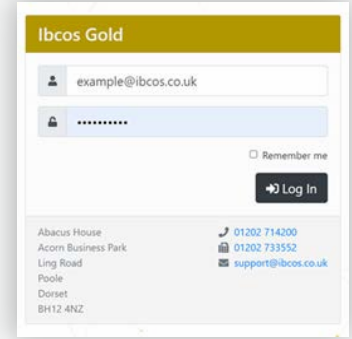


Priority

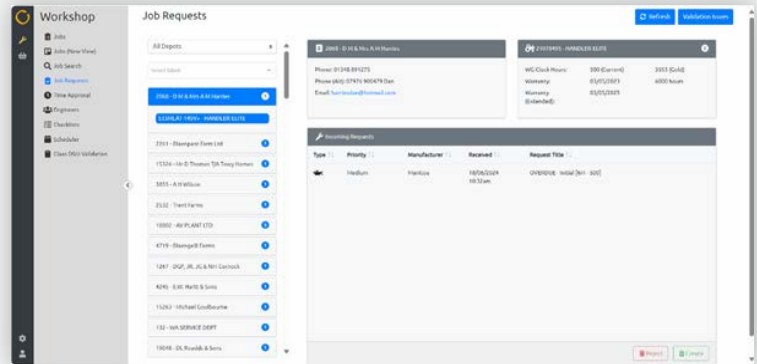
How does it work?

The Job Request Portal allows dealers to receive vital information required to review service alerts, prepare jobs and ultimately create a workshop job within Gold without the need to copy/duplicate information.

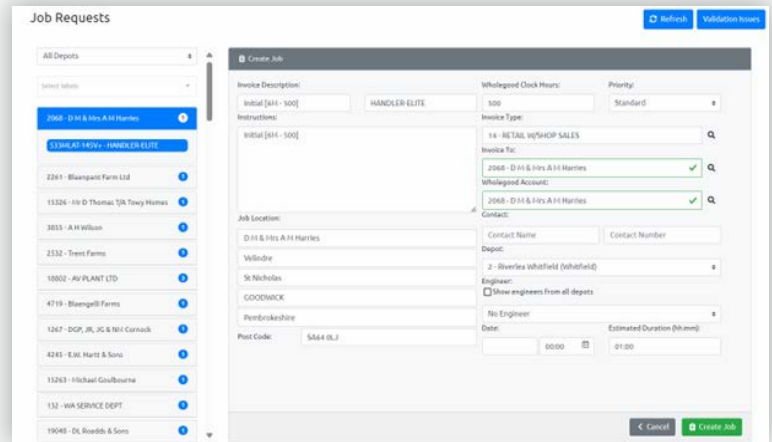
1. Log into the portal.



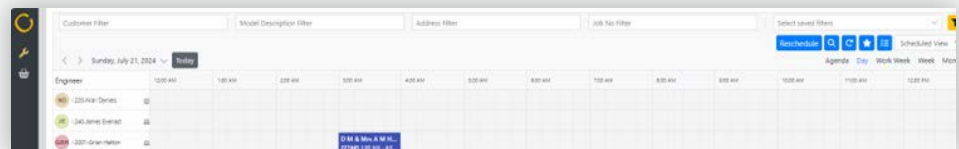
2. View all jobs or filter by depot.



3. Contact customers and create or decline jobs. Information is sent back to Manitou when a job is created, rejected, or invoiced.



4. View scheduled jobs in Workshop Scheduler.



For more information visit:

<https://customer.ibcos.co.uk/manitou-job-request-portal>

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