WHAT DATA IS BEING TRANSFERRED?

WORKSHOP JOBS

LOGIC
Calculations made by Gold.

John Deere Part - Identifying whether it is a John Deere part or other.

History - Records are loaded as part of the initial 5-year historical data load when a dealer location is onboarded.

Miscellaneous Part – Identifying if it is a miscellaneous, non-quantity, not physical or sundry part such as mileage, consumables, fees, labour charged as a part number etc.

Part Number – Applicable for John Deere Parts only, part number used.

Warranty – Identifying if it is a warranty and not retail sales, internal sales, etc.

WIP - If a workshop job is still open and can be changed. Invoiced items do not fall under this category.

POS
Point-of-Sale Advice created by Dealers.

System Date of Advice Creation - Timestamp of the over-the-counter sale.

Advice Number – Unique identifier for a header record.

Invoice Number – Reference number of invoice.

Tax Point Date - Timestamp of invoice.

Sales Pack Quantity - Parts per package for the part located in part maintenance.

Part Sold Line Quantity - Quantity of part replaced.

Part Description – Part's description on the system.

STATIC DATA
Data that already exists on Gold.

Ibcos Gold Value - Identifying the dealer system software such as EQUIP, JDIS Legacy, CDK, Charter, PAPE.

Interface Version – Version of John Deere interface being used.

Language Code - English.

Machine Down – If event caused machine to be down unscheduled. Always sent as false as this is not available on Gold.

Segment ID – The numeric workshop job associated with the order. This is always sent as '1'.

WORKSHOP
Data inputted when jobs are created.

Warranty Cause (if applicable) – Description of the cause of issue using the JD Warranty Interface.

Job Instruction (if applicable) - Description of the reported issue, request, symptoms experienced, etc.

Job Story (if applicable) - Description of corrective service work performed to resolve the issue.

Job Created Date - Timestamp of when the workshop job was created in the system.

Job Number– Unique identifier for a header record.

Invoice Number – Reference number of invoice.

Tax Point Date - Timestamp of invoice.

Line 1 and 2 of Job - Name or description of the workshop job code.

Total Labour Hours - Sum of the total technician(s) time in hours, for the service work performed on the workshop job.

Part Sold Line Quantity - Quantity of part used.

Last Worked on Date - Timestamp of last recorded technician time reported on the workshop job.

WSJ Number - Workshop job number.

SYSTEM
Background system data held in Gold.

Gold Version - Version of dealer business system software.

Dealer ID – A 6-digit account ID for Dealer location used in the stock order transmission file.

WHOLEGOOD
Where machine data is stored.

Wholegood Model - Equipment model number such as 8360R, 844K, S670.

Part Serial Number – If part has a serial number and is captured.

Serial Number of Wholegood - Equipment serial number or 13 or 17-digit PIN.

Wholegood Clock Hours - Reported equipment hours at time of Workshop job or part sold in POS.

WHAT DATA IS BEING TRANSFERRED?

PARTS

GENERAL
Details stored within Gold.

Part Sold Line Quantity - Quantity of part replaced.

Part Description – Part description on the system.

POS
Point of Sale Advice created by Dealers.

Invoice Number – Reference number of invoice.

System Creation Date – Timestamp of the over-the-counter sale.

Invoice Date – Timestamp of invoice created date.

LOGIC
Calculations made by Gold.

Part Number – Applicable for John Deere Parts only, part number sold.

Miscellaneous Part – Identifying if it is a miscellaneous, non-quantity, not physical or sundry part such as mileage, consumables, fees, labour charged as a part number etc.

Sales Pack Quantity - Parts per package for the part located in part maintenance.

John Deere Part - Identifying whether it is a John Deere part or other.