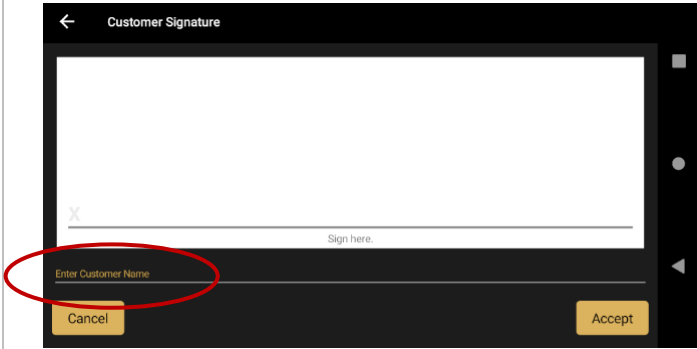


# Gold Service Mobile App - v2.4.4 Release Notes

## Quality Updates

Version	Area	Category	Description	Ref
	App	Gold Service	<p><b>Gold Service Mobile App performs duplicate log in requests.</b></p> <p>The Gold Service product has 2 types of licences: Gold Service and Gold Service 2.0 (which holds additional functionality).</p> <p>When a user attempted to log into the App, it would try and log into both types of licences, despite the user only being assigned to one version.</p> <p>Users have a certain number of attempts to log in correctly before they are locked out of the App.</p> <p>Because of these duplicate attempts, when users entered an invalid password attempt, they were being locked out of their account sooner than they should.</p>	SA-1742
	App	Gold Service	<p><b>Make the words 'Enter Customer Name' more visible in the Signature Tab of the App</b></p> <p>In the signature tab of the App, users were struggling to see where they should enter the customer's name after obtaining a signature.</p> <p>We have made the words 'Enter Customer Name' more visible to alleviate this issue.</p> 	SA-1727
	App	Gold Service	<p><b>Unable to take or upload photos on some Android Devices</b></p> <p>Users of Android devices were sometimes unable to take or upload photos on their device without the app crashing with a 'permissions denied' error. This issue has been resolved.</p>	SA-1780