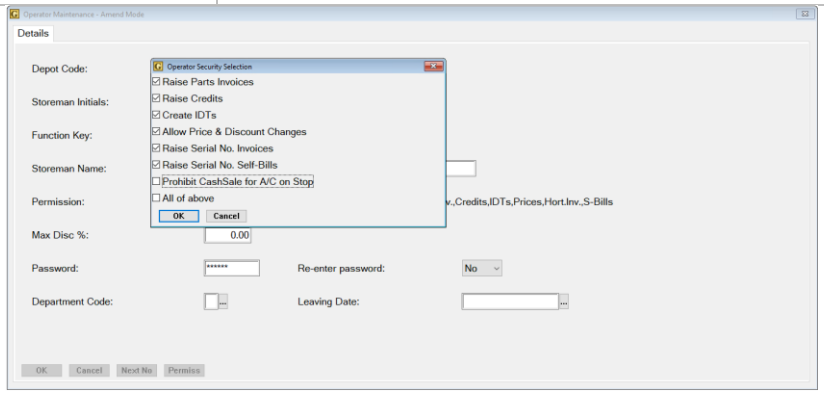
Gold 7.28 Release Notes

Features

Version	Area	Category	Description	Ref
7.28.1	Parts	Price Updates	The Country of Origin can now be imported as part of the price update (subject to this information being available from the manufacturer).	8850 8849 8501
7.28.1	System	Security	The logon attempt threshold for mobile apps and the web portal, can now be set to lock out users, if they fail to successfully logon within these limits More information can be found in the factsheet online by visiting our Product Factsheets Section by clicking here. A Gold Service Mobile App update will be released in the future to include this new security feature.	8744 8641
7.28.1	System	Personnel Security	The application user report has been enhanced to show the username and engineer number for Gold Service, or username and sales representative code for Gold Sales.	8697
7.28.1	System	Personnel Security	The ability to create an application username multiple times is now prevented. If a duplicate username is entered, a message will display to indicate which user the username/email is set to.	8696
7.28.1	System	Operator Maintenance	This is an option to restrict users taking cash sales on account customers that are on stop. This can be set on an individual user basis, using the Prohibit CashSale for A/C on Stop permission. If enabled, the user will not be able to continue the sale to that account customer, without entry of the on stop password.	6938
					

Quality

Version	Area	Category	Description	Ref
7.28.5	System	System Update	Significant speed improvements have been achieved when running Gold updates resulting in faster updates and reducing downtime to a minimum.	8479
7.28.4	Nominal	VAT Return	A connection error occurred on submission of a VAT return after 7th March due to a change made outside of Gold. This has now been resolved.	9042 / 9110
7.28.5	System	Finance Scheme Maintenance	An issue where new Hitachi finance schemes could not readily be added has been resolved and the free-type description field reinstated.	9003
7.28.3	System	Docstore	Performance improvements have been made to the deletion of documents from the Docstore.	8979
7.28.3	Workshop	Oil Interface	VAT wasn't being applied to the oil part lines when added to the workshop job. This has been corrected.	7531
7.28.3	Workshop	IDT	IDT requests for Workshop Jobs were not displaying the In and Out correctly on the part record seen in Stock Enquiry. This has been corrected.	8968
7.28.3	Wholegood	Planned Maintenance	The upfront charge invoices were not getting created if the wholegood had been sold at the time of manual contract creation.	8754
7.28.1	Parts	Stock Enquiry	The Customer Prices option in Stock Enquiry was not showing customer specific emergency price discounts. Note: the part retail uplift is not currently reflected in the emergency price discount displayed.	8768
7.28.5	Sales	Month End	Sales Ledger Month End performance has been improved resulting in much faster processing times between Gold and the Docstore thus improving the overall speed of running the month end.	8479
7.28.5	Sales	Month End	A message was displayed whilst running sales ledger month end in Classic Gold "Windows Share Error". This did not have any impact on the month end and has been corrected.	8365

7.28.1	Sales	Month End	An inconsistent error appeared in Windows Gold, that prevented the month end running.	8549
7.28.5	System	Personnel Security	When setting up a Gold Service user, using '?' to select a list of engineers, was causing an error	9053

Manufacturer Integrations

Version	Area	Description	Ref
7.28.3	AGCO eCommerce	The "Last Purchase" date on the part record, was being updated incorrectly for ordered parts.	8685
7.28.3	AGCO eCommerce	The price check used by AGCO eCommerce to identify customer part prices has been improved and now runs more quickly and efficiently.	8965
7.28.1	AGCO Price Updates	The price update program now imports newer PMC codes into the supplier code description 3, so that they can be utilised in suggested stock orders and parts categorisation.	6324
7.28.1	CNH Price Updates	Downloaded price updates now load into Gold, without the intervention of changing the filename before import. Previously the filename had to renamed to NHAG_CNGBP19_EN.txt which is not required now.	8514
7.28.5	John Deere DTF Decommission and TLS 1.2 Security Protocol change	**DTF Decommission** DTF is the mechanism used by John Deere to transmit data for a number of different integrations. This is being decommissioned from 31/05/2022 and being replaced by a new API system. This change to using different technology to communicate with John Deere will ensure a faster and more reliable connection. **TLS 1.2 security protocol change** There are three other integrations, where a security protocol change also comes into effect at the same time.	Various

Gold Marketplace

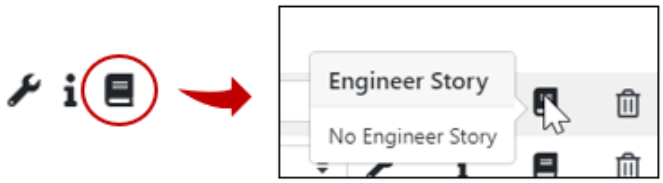
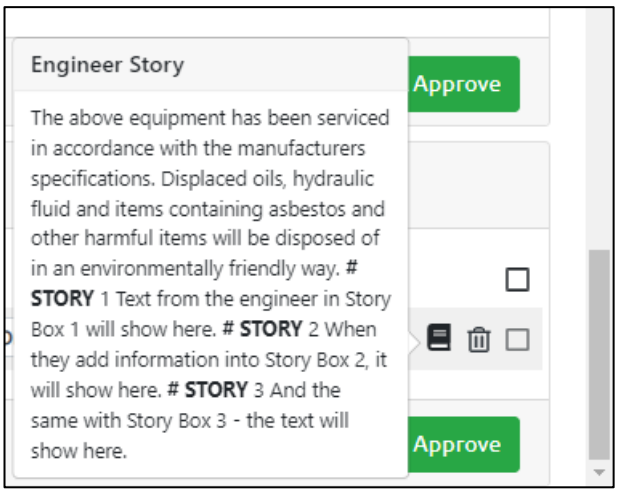
Fully integrated with Ibcos Gold, the Gold Parts Marketplace is designed for dealerships to advertise their aged inventory to other dealers. It gives sellers full control over choosing which stock to advertise, and buyers the ability to purchase parts through familiar Gold routines.

In order to use this feature, your business will need to have signed up to the Terms & Conditions relating to this product. Once Ibcos has received a signed contract from you, you will be provided with a licence code when the product is available to use. Look out for separate communications on this exciting new initiative once the pilot phase is complete.

Version	Area	Category	Description
7.28.1	Parts Marketplace	Marketplace profile	This page is now available on the portal, under the new basket icon for marketplace. Company and depot profiles can be configured and saved.
7.28.1	Parts Marketplace	Prefix mappings	Page is now available on the portal, under the marketplace basket icon. Gold prefixes can be mapped to manufacturer names so that they are configured for use with marketplace.
7.28.1 / 7.28.5	Parts Marketplace	Listings manager	Page is now available on the portal, under the marketplace basket icon. Part record filters and listing rules can be created to determine which parts should be advertised on the marketplace. Listings can be uploaded to the marketplace for other dealers to buy.

Quality Updates – Gold Service

Version	Area	Description	Ref
7.28.5	Portal	**If a new engineer is assigned to a job that is in the Ready to Complete column, the job should move back to the In Progress column** We have made some changes to how this process works. Before this fix, if a job was in the 'Ready to Complete' column, and you assigned a new engineer to the job, it would remain in the 'Ready to Complete' column, which could cause issues with people completing the job before it was finished. Now, if you assign a new engineer to a job that is in the 'Ready to Complete' column, the job will move back to the 'In Progress' column. There are still 3 scenarios that may still occur which could cause some issues: ▪ If an engineer marks their work as completed in the App, the job moves to the 'Ready to Complete' column. If you then add a task to that engineer in scheduler, the job will move back to the 'In Progress' column. However, the job will not be re-activated on the App and the engineer will not be aware that there is further work to do ▪ If a job is in the 'Ready to Complete' column, and an engineer re-activates their work on their app, the job remains in 'Ready to Complete' (In this scenario the workshop manager will not know it has been re-opened without communication) ▪ When all engineers associated with the job have completed their work in the App, the job moves to the 'Ready to Complete' column. If you add a task in scheduler to one of the engineers, the job will move back to the 'In Progress' Column. However, if you then delete that task in scheduler, the job remains in the 'In Progress' column, rather than moving back to the 'Ready to Complete' column. We will fix these other scenarios in future releases.	8889
7.28.1	Portal	**Display the Engineers Story in the Time Approval page** We have added an icon in the Time Approval Page. When you hover over this icon, you will be able to see the Story the Engineer has added in the App. If no story has been entered, then the text displayed will say 'No Engineer Story'.	8502

		 Due to the limited space on the Screen, only the most recent 1000 characters will be displayed. You will see 3 dots at the start of the text which denotes more information has been added previously. Should you wish to see this you can navigate to either the Engineers Tab or the Data Tab and read it there. If customisable job stories have been used, the headers will be shown in bold font, and the last 1000 characters of the Story will be displayed. Sometimes this will mean that data added into earlier story boxes will not be visible. For example: If there are 1000 characters in Story Box 3, and you enter a further 500 characters into Story box 1, you will still only see the last 1000 characters displayed in Story box 3. Again, you can go to the Engineers or Data tabs to view this information. 	
7.28.1	Portal	**Add the word 'Travel' & 'Wholegood' in front of Mileage and Clock Hours** We have added the word 'Travel' in front of the word 'Mileage' on all screens where it appears in the Portal. We have added the word 'Wholegood' in front of the word 'Clock Hours' on all screens where it appears in the Portal.	8123

N/A	App	**Minimum specifications for Mobile Devices** The app for Android will only be available via the Google PlayStore that is officially supported by Google. The app for Apple will only be available via the Apple AppStore that is officially supported by Apple. If the device does not come with either of the above as standard, the device will not be supported. The operating system must be currently supported for security fixes by iOS or Android: • iOS devices must be on a minimum of iOS version 14 or later. Devices unable to update to iOS version 14 or later will not be supported below a 6s are no longer supported, as they are unable to update to a later version of the OS than 12.5 • Android devices must be on a minimum OS of 10. Devices unable to update to OS 10 or later will not be supported as OS version 8.1 and below are no longer supported for security fixes You should always keep your device up to date and install the latest OS. Once the device can no longer install the latest OS, it is highly recommended that a new device is obtained as otherwise features may cease to work. The above information has been updated on the Customer Portal on the website, which can be found here.	