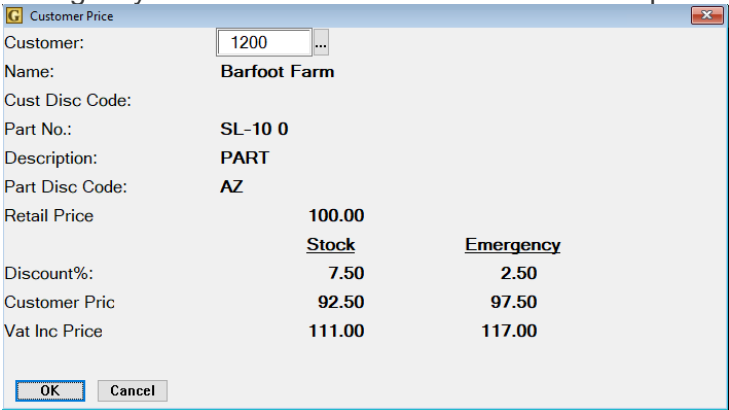


# Gold 7.27 Release Notes


## Features

Version	Area	Category	Description	Ref
7.27.0	Comms	Goldlink	<b>External Order Allocation</b> The advice note number has been added to the screen whilst scrolling through advice notes in the External Order Allocation program so that the user knows which advice is being processed.	8098
7.27.0	System	Gold Update	A change has been made so you no longer need to update the API separately. When running a Gold update routine it will update the API at the same time.	6990 6929
7.27.3	Parts	Stock Enquiry	The Customer Prices option in Stock Enquiry has been enhanced to show the customer price if the part was emergency ordered as well as the standard stock price. 	6012
7.27.3	Parts	Price Update	A progress indicator has been added to the price update process when running the parts categorisation update to show the action being taken by the program.	6255
7.27.5	Gold Service	Portal	Following an email to <a href="mailto:ideas@ibcos.co.uk">ideas@ibcos.co.uk</a> , a change has been made to the Gold Service Portal to show each line of the customer address / delivery address as separate lines as they do in Gold.	8393
7.27.5	Gold Service	Portal	Following an email to <a href="mailto:ideas@ibcos.co.uk">ideas@ibcos.co.uk</a> , on the Customer tab in the Gold Service Portal both the customer account address (invoice address) and the delivery address are now shown.	8392
7.27.5	Gold Service	Portal	Following an email to <a href="mailto:ideas@ibcos.co.uk">ideas@ibcos.co.uk</a> , the Stock Check button in the Portal has been changed to "Stock List" as this is a more accurate description.	8377

## Quality

Version	Area	Category	Description	Ref
7.27.0	Workshop	Scheduler	<p>Workshop entry has been changed to clear out any old workshop scheduler diary entries i.e. unscheduled tasks when a new job is created.</p> <p>This will resolve the issue where the diary entries were not being created for new jobs if there was an existing old unscheduled entry for the last time that job number was used.</p>	7915
7.27.0	Workshop	Workshop Entry	Creating a job from Wholegood Enquiry using the Quick Job Create button was causing an error if the user selected Wholegood Amend from the new job header.	5497
7.27.0	Workshop	Workshop Entry	If the customer was changed on the header of a new workshop job from a foreign or non-vatable customer to a standard vatable customer, the VAT was not being charged on any labour lines.	8403 8354
7.27.3	Workshop	Workshop Entry	When parts were added to a job for another depot (e.g. Depot 1 adding a part to a Depot 2 job) and they were ordered, if the part did not exist at the depot job it was not being picked up by the Suggested Stock Order program.	5389
7.27.3	Workshop	Auto Credit	Auto-credits raised against a Warranty Claim Pending invoice were causing incorrect nominal postings	8612
7.27.3	Workshop	Time Sheet Print	When running the Automated Timesheet Print the same customer name was being repeated for each line of the report.	5199
7.27.0	Workshop	Warranty Receipt	Posting a zero-value warranty credit was causing an incorrect adjustment on the warranty credit.	6804
7.27.3	Workshop	Labour	Labour entered via Gold Service was posted to the depot of the job rather than the depot of the engineer.	7961
7.27.0	Parts	Enquiry / Advice Labels	<p><b>Order Consignment Enquiry</b></p> <p>When searching by order and consignment number it was not finding any consignments.</p> <p>You can now find the consignments by typing in the order number and consignment number.</p>	6000
7.27.3	Parts	Stock Enquiry	If Serial parts were added to a Point of Sale advice, then deleted and the advice deleted, the serial item stock was incorrectly adjusted to 2.	8286

7.27.3	Parts	Price Update	The Price Update program has been changed to warn the user if they attempt to exit the program before the Dealer Nett Calculation has been run.	8409
7.27.5	Parts	Allocate Free Stock	The Allocate Free Stock program now checks the company control file flag for "Allocate stock to Customers On Stop" and behaves the same as the GRN program.	8196
7.27.5	Parts	eBilling	John Deere electronic invoices for Ireland were not populated correctly resulting in VAT Values not being set.	7523
7.27.0 7.27.5	Wholegood	Inventory List	<p>The option to Include or Exclude Self Bills was not working correctly, particularly when selecting to report New Only wholegoods.</p> <p>This could result in the New Only and Used Only report options not adding up to the New and Used.</p> <p>The option for Self Bills now defaults to Include 'Yes'.</p>	3489 8555 8766
7.27.3	Wholegood	Invoice & Self Bill	An issue where duplicated delivery address lines were being printed on wholegood invoices has been resolved.	7676
7.27.0	Sales	Cash Posting	When posting foreign currency cash to a base currency customer the base currency value was not set correctly resulting in the sales ledger control account being updated with the wrong value.	7125
7.27.5	Sales	Cash Posting	An issue where manual payments made using "Card by Phone" were not populating the payment method correctly has been resolved.	6880
7.27.0	Nominal	Cashbook	<p>Logging has been added to track down an intermittent issue where cash posted has updated ledger but not the cash book If a posting is made that has not updated the cash book.</p> <p>This will now be written to a log file and support will be informed email.</p> <p>With this logging we hope to finally track down and resolve what causes this issue.</p>	6951
7.27.0	Comms	Goldlink	<p>The External Order Allocation only allowed stock to be allocated to an existing order for another depot once in the process so if another advice needed allocation for stock on the same order it could not be accessed.</p> <p>This has now been changed so that the stock from the same purchase order can now be allocated multiple times.</p>	8088

7.27.0	System	ODBC Catalogue	The ODBC field name for the POS customer order number has now been changed so that ORDER_NUMBER returns the new extended order number field.	4569
7.27.0	System	Company File Utilities	Prior to carrying out a copy company, the workshop audit file is now purged of entries relating to the company being copied to prevent duplicate and unnecessary entries.	8170
7.27.0	Gold Service	Portal	<p><b>Reinstate the Description Field</b></p> <p>Some time ago, the description field was removed from the Time Approval screen in the Portal to make room for the rate dropdown box. We know many of you relied on the description being provided within this screen, so we have re-instated it. We were unable to add it back onto the screen in the form of a column as there was not enough room, so instead, we have included an 'Information' icon, which will display the description field when you hover over it.</p>	7629
				
7.27.5	Gold Service	Portal	An issue where the workshop job delivery address was not being synced correctly to the Gold Service Portal or App has been resolved.	8553
7.27.5	Gold Service	Portal	Editing and saving a job story in the Portal was not always saving the first time and was intermittently showing a "Job not found" message.	8442
7.27.5	Gold Service	Portal	An issue where parts allocated by engineers from their van stock to a job were not always updating the jobs in Gold correctly has been resolved.	8387

## Manufacturer Integrations

Version	Area	Description	Ref
7.27.0	Warranty	<p><b>AGCO Fleetscan Warranty</b></p> <p>The new AGCO warranty integration is currently in pilot testing and will be available later this year. Various changes and enhancements have been made following feedback from the pilot dealers and additional requirements from AGCO.</p> <p>Enhancements include:</p> <ul style="list-style-type: none"> <li>• Causal Part lookup changed to the standard Gold part lookup to cater for times where the Causal part is not on the Items tab.</li> <li>• Global Failure Code field enhanced to lookup sub codes based on a main code entered.</li> <li>• Field for “Repaired 1<sup>st</sup> Attempt” now defaults to ‘Yes’.</li> <li>• Part category will now be set to “Repair” by default and a warning has been added to alert the user if no parts have been set to “Main”.</li> </ul>	8157 8156 8158 7958 7954 7943 7942
7.27.0	Kubota Price Update	<p><b>Kubota Price Update</b></p> <p>The Kubota Price Update distribution process has changed. Rather than Ibcos processing a single Price Update on behalf of Kubota and distributing it to you, you will download the Price Updates yourself directly from Kubota’s system and use a new program in Gold to import and process the data. Ibcos has developed this new method specifically for Kubota.</p> <p>This change will allow you to download as many Price Updates as Kubota make available. Kubota are planning to provide one full Price Update per year, with incremental ones on a monthly basis, and you will be emailed each time a Price Update is available. The new method will be the only way that you can receive Price Updates from Kubota going forward. You must ensure you are on a minimum of Gold v7.27.0 to use this new method.</p>	8104 8480
7.27.0	Kramp eBilling	<p><b>Kramp eBilling invoice and credit note layout improvements</b></p> <ul style="list-style-type: none"> <li>• Standardised clearer layout for both invoices and credit notes</li> <li>• Increased information that is provided by Kramp</li> <li>• VAT breakdown analysis</li> <li>• De-cluttered unused space</li> </ul>	8027 7768
7.27.3	Kramp eBilling	<p><b>Kramp eBilling Credit Notes</b></p> <p>The document type for credit notes that cannot be matched to a purchase order now have their document types to PACR so they can be processed manually.</p>	7767
7.27.0	CNH eBilling	<p>CNH eBilling has been enhanced to skip any invoice that could not be downloaded for any reason.</p>	8474

		A warning will be shown in the email that is received daily that the invoice needs to be downloaded and processed manually so the process can move on to the next invoice.	
7.27.0	JD SvAP	<p><b>Job Request Portal - SvAP totalisation</b></p> <p>We have enhanced the information coming through to the instructions with the retail totals for:</p> <ul style="list-style-type: none"> <li>• Labour</li> <li>• Parts</li> <li>• Additional charges</li> <li>• Travel</li> <li>• Total job price</li> <li>• Total labour time</li> </ul>	8124
7.27.3	AGCO eCommerce	<p><b>Fixes for AGCO eCommerce</b></p> <ul style="list-style-type: none"> <li>• When additional lines were added manually to an eCommerce advice, the VAT code was not being set correctly which could result in no VAT being charged for added lines.</li> <li>• The words “eCommerce Payment token” were being printed on AGCO eCommerce invoices incorrectly. This has been removed.</li> </ul>	8476/ 8355  8410