

Gold 7.26 Release Notes

Additional Changes (made post the General Release of 7.26.2) incorporating 7.26.3, 7.26.4 and 7.26.5

Area	Category	Description	Q/F	Ref
Workshop Control	Workshop Entry	When using the option to Override Sales Total any labour adjustments creating new labour lines were being codes to the depot of the job rather than the depot of the engineer. This has been resolved.	Quality	5438
Communications	Manufacturer Stock Export	The fields for Supplier Codes 1-4 have been added to the xml format of Manufacturer Stock Export.	Feature	8153
Purchase Ledger	BACS Payments	The BACS format for Lloyds SEPA Banking Online has been updated in order to comply with the new Lloyds format.	Quality	7914
Sales Ledger	Customer Maintenance	Entering an EORI number on a customer account was trying look up the country code. Changes have been made to instead validate the county code after entry and also to force the text to upper case. Blank entry is now allowed.	Quality	7606
Housekeeping	Company Copy/Delete	When copying companies in Gold the workshop audit data was being duplicated resulting in a very large Audit file. A program has been developed to identify and remove old data from the audit file to help with the speed of copying companies. Further work will be carried out on this area in future releases.	Quality	5075

Manufacturer Integrations (made post the General Release of 7.26.2) incorporating 7.26.3, 7.26.4 and 7.26.5

AGCO eCommerce	Where advice notes were generated by the link to AGCO eCommerce the bin locations of the parts were not being printed on the picking list.	7938
AGCO Warranty	Dealers using AGCO Warranty were not able to select a type of "Bales" and could only select "Engine Hours".	8219
AGCO CPQ	An additional field has been added to show the Wholegood Group Code.	6986
John Deere – PM Manage	Some changes have been made to the calculations on request by John Deere including to send the stock value based on average price rather than dealer net price.	7574

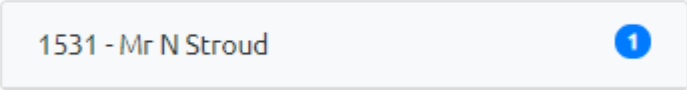

April - June 2021 (7.26.2)

Area	Category	Description	Q/F	Ref
Purchase Ledger	BACS Payments	The BACS format for Clydesdale Bank has been updated as per their latest specification.	Feature	7385
Workshop Control	Batch Invoice Print	An issue where a duplicate VAT number from a previous invoice could be printed on invoices where a UK invoice followed an EU invoice in the print run has been resolved.	Quality	8191

Quality Updates – Gold Service (7.26.2 and 7.26.3)

App / Portal	Description	Reference
Portal	<p>Engineers Saving Customisable Stories which are then disappearing off the App & getting wiped from the portal and Gold</p> <p>Stories entered into the App by the engineer were getting wiped from the Portal when managers clicked on the associated task in scheduler, because that action caused the system to reset the story to the original story held in the invoice type.</p> <p>This issue has now been resolved and the engineer’s stories will be retained.</p>	7620
Portal	<p>Tasks 'Deleted' in Scheduler can remain linked to Engineers</p> <p>Some tasks that were deleted in scheduler were remaining linked to the engineers, meaning the job was not moving from the In Progress column to the Ready to Complete column. Whilst this issue has been resolved, there are a couple of specific scenarios where this issue may still occur:</p> <p>Scenario 1: If you create a job in Gold (either classic or windows) rather than directly via the quick job in scheduler, then a task is recorded for the first engineer assigned to the job, Therefore, to fully ensure this engineer is removed from the job both the unscheduled and scheduled task must be deleted from this engineer.</p> <p>Scenario 2: If all engineers have marked their work as completed in the App, and the job has moved from the 'In Progress' to the 'Ready to Complete' column, and you delete the task for one engineer before the job has been marked as completed, then the job will remain in the 'Ready to Complete' column. This is only an issue if the engineer is removed from the job after all other engineers have completed their tasks. A ticket has been raised for this.</p>	7918

Manufacturer Integrations (7.26.2)		
AGCO eCommerce	When advice notes were received into Gold from the AGCO eCommerce system, the WIP quantity of the parts ordered was incorrectly adjusted. This issue has now been resolved and WIP will no longer be updated for ordered parts.	7986
AGCO Customer Data	Additional information around the details of a wholegood HP, registration, Invoice, delivery, and warranty dates are now included.	7369
CLAAS eBilling	Electronic credit notes received from CLAAS were being processed incorrectly with the Goods and VAT values showing as negative. This issue has now been resolved and CLAAS credit notes will now process correctly.	7642
CNH eBilling	Improvements to the layout of the daily report have been made to make it clearer identifying invoices that require attention.	7321
John Deere eBilling	Invoices received with an invalid purchase order number are now set to the corresponding depot to be identified and processed.	5160
Job Request Portal	Further improvements have been made to the Job Request Portal	
	Total Job Price When receiving alerts from the JCB iMHC system the Total Job price was appearing with a heading of "Travel". This has been changed to Total.	8087
	Location Address When a "Location" address was manually added to the job request when creating the job this was not been carried through to Gold Service.	7909
	There have been some changes by John Deere to the alert names received. <ul style="list-style-type: none"> • Critical is now Uptime Critical • High is now Uptime High • Uptime Information – this is a new category • Performance – this is a new category 	7662
	For alerts received from John Deere the Title of the alert will now populate the Job Description 1 field in Gold. This change will make it easier to see in Gold the work problem/type of work required.	6789

	<p>Change to the “pill” colours to better identify Critical Health Alerts</p> <p>Currently a blue “pill” (coloured circle) shows alongside the Customer Name on the list of alerts to indicate the number of machines with alerts.</p>  <p>If there are no machines with critical alerts the pill will remain blue.</p> <p>If there are any machines for the customer with a critical health alert the pill will change to red.</p> <p>Once the customer has been expanded to show the individual machines, any machines with critical alerts will show with red text to make it easy to see which machines need urgent attention.</p> <p>The screenshot below shows a customer with 3 machines, one of which has at least one critical health alert.</p> 	6724
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