Gold 7.25 Release Notes

January – March 2021

Area	Category	Description	Q/F	Ref
Workshop Control	Reports	**Labour Efficiency** An issue where the labour efficiency was not always correct due to the calculation of hours sold. Negative labour rate lines with no hours were calculated as 1.00 hours.	Quality	6588
Parts Control	Action	**Invoice Confirmation** An issue where the nominal postings could be out of balance when posting a parts purchase invoice for parts with a negative stock on hand quantity has been resolved.	Quality	6762
Parts Control	Action	**Electronic Invoice Confirmation** When processing John Deere Electronic invoices, the surcharge/discount field was being populated from previous invoices and not from the current invoice. This has been resolved.	Quality	4966
Wholegood	Action	**Invoice & Self Bill** When customer creates a new wholegood advice, adds their wholegood and uses F3 to Amend Serial to add the commodity code. On saving, it does not retain this information against the wholegood.	Quality	4879
Purchase Ledger	Reports	**Supplier Audit & VAT Report** An error was produced when running the report if your base country code is XI.	Quality	7651
Communications	Internet	**Wholegood Extract/Upload** The wholegood stocked date was being extracted as the date of extract if it was blank.	Quality	7586

Manufacturer Integrations

Stihl Product Registration

7591
6843

An issue has been fixed where old delivery addresses were being picked up and used for Stihl Warranty Registration.

The Stihl Registration Customer Type and Handover question will now be prompted when receiving serial parts in to satisfy customer orders via Inter Depot Transfer or Goods Received.

Job Request Portal

7332
7331
7330
6726
6728
6721
7305
7259

Enhancements to the Job Request Portal
The following changes have been made to the job request portal.

1. Clock readings on existing LiveLink alerts will now be updated more frequently so they will more accurately reflect the actual current clock reading.
2. The issue where duplicate service alerts could be received e.g. 4000 hour service approaching and 4000 hour service due has been resolved so that the service due alert will replace the service approaching alert.
3. The job number created will now remain on screen until you click the cross or until another new job has been created.
4. The portal will now check the customer stop flag and will prevent jobs being created for customers who are on Total Stop.
5. When hovering your mouse over the wholegood from the left hand menu a tooltip will be displayed showing wholegood information.
6. We have added logic to the validation list to better determine which is the most recent wholegood when there are multiple machines with the same serial number. This should mean that more alerts will be correctly identified and created.
7. The job required date and time was incorrectly being updated as the date/time the alert was received in if no date/time was entered when creating the job from the portal. It will now be left blank if not entered.
8. The contact name and number entered when creating the job from the alert is now being passed through to the job header.

AGCO Warranty Changes

5086
6342
6381
4262
4263

AGCO Warranty change to Fleetscan
AGCO are changing their warranty system which involves a number of new fields and tabbed sections.

The existing AGCO Warranty interface in Gold has been changed to cater for these new fields.

Existing AGCO Warranty users will be moved over automatically to the new system.

This project will be piloted by 2 dealers during late April/May.

Kramp Price Update **5562**	Kramp are changing their price update process from the current email system to an automatic file transfer. This new system is being piloted by one dealer in late April / May.
DLL Finance **2310**	A new finance scheme for DLL will be piloted during late April/May.
Hitachi Finance **7366** **7316**	The Year of Manufacturer field has been changed to send only the 4 digit year, e.g. 2019 rather than in date format 01/01/2020 A new Company Control File flag has been introduced to control the Wholegood Cost sent for finance with Hitachi. This will mirror the functionality of the existing flag (Show Internal Jobs as PDI) but allow it to be set independently. Wholegood – General - "Costs to use for Finance " Purchase Price - Purchase price excluding additional costs Actual Cost – Running cost total (including PDI & Journals)
CNH eBilling **6554**	Invoices and credit notes that are received through eBilling that do not match a parts order number, were given the same subject for both types of documents. This made it difficult to see the difference between the two documents, without opening each PDF to view the contents. New subject lines are now as follows: For an invoice downloaded PAPI <supplier_number><CNH invoice number><invoice date> For a Credit Note downloaded PACR <supplier_number><CNH invoice number><invoice date>

New Features / Updates to Gold Service

Note – these changes were released in v7.24.6 of Gold

Show 'Labour Comments' and 'General Comments' in the Engineer and Data Tabs on the Portal (GOLD-7519)

'Labour Comments', (entered into the box when the engineer stops logging time on the App), and 'General Comments', (entered directly into the Comments Tab of the App), will now be visible in both the 'Engineer' and 'Data Tabs' on the Portal. These entries will be time and date stamped, and have the name of the engineer who submitted the data as well as the name of the activity (i.e. Labour Comments or Comments).

The Labour Comments will be visible in these Tabs whether the associated labour line has been approved in the Time Approval screen or not. If the associated labour line is deleted from the Time Approval screen, then the Labour Comment will be removed from the both the Engineers and Data tabs automatically.
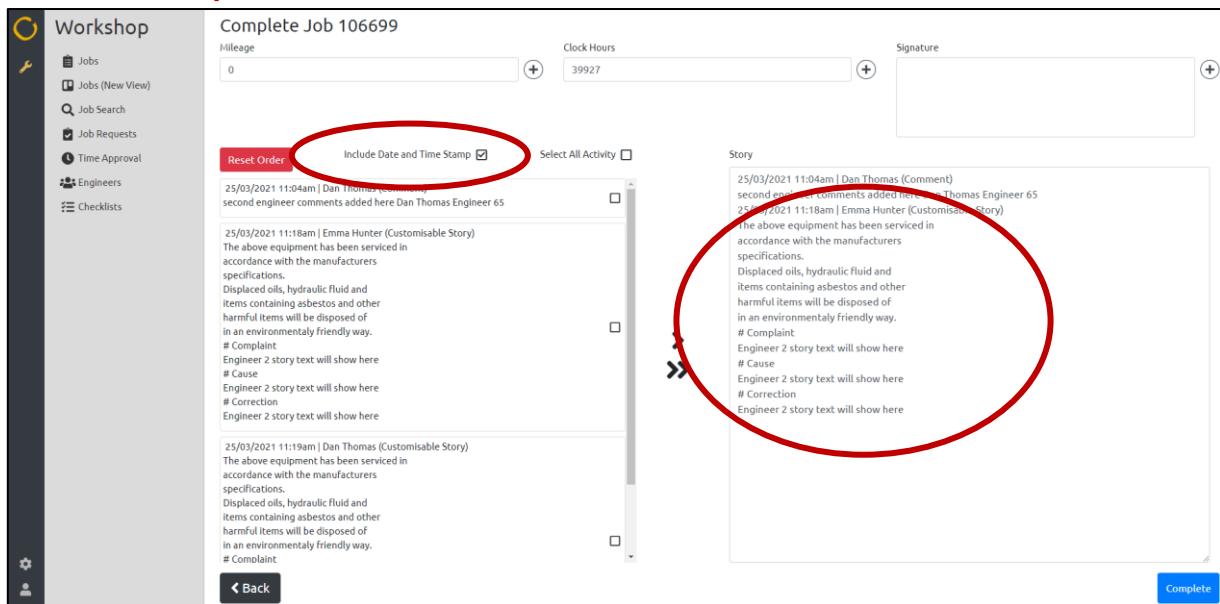
Engineers Tab

Data Tab

Include Date and Time stamps in the Story box on the Job Completion page of the Portal (GOLD-7505)

Users can now choose to include the date and time stamps in the Story box on the Job Completion Page of the Portal using the tick box above the engineer's raw data.
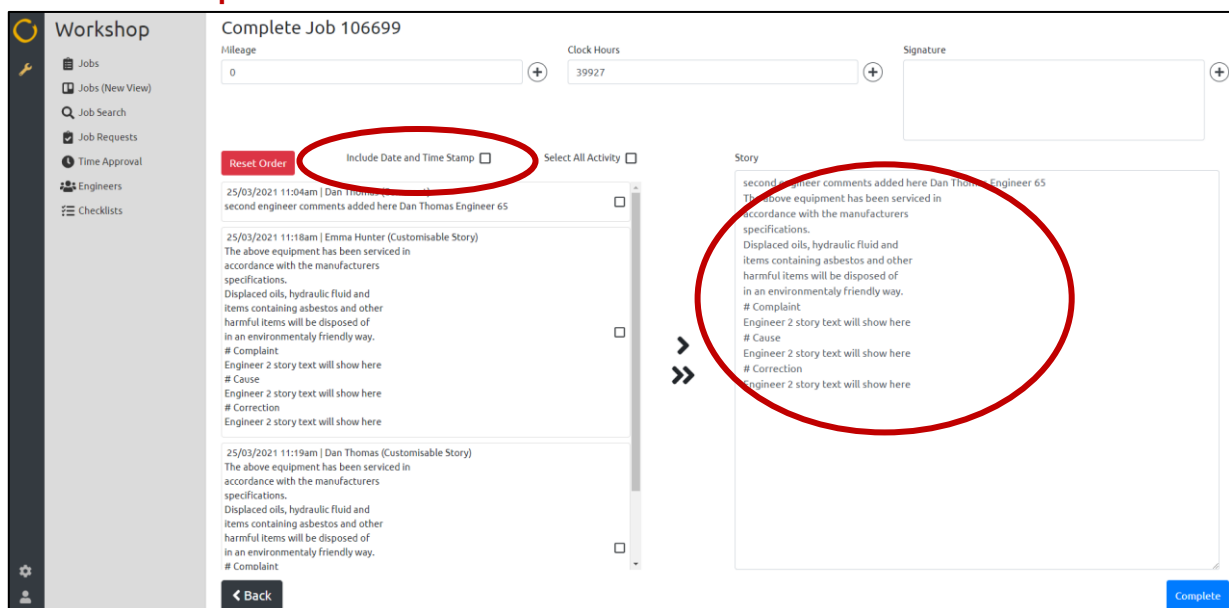
If the tick box is selected, the date and time stamps will move over with the associated data. If it is unselected, the date and time stamp will not be included.

The selection made will be remembered by the Portal – so if the user selects to 'include' the date and time stamp, and they leave the job and open another job, or log out and back into the Portal, the tick box will still be selected, meaning you do not have to remember to select it for each job.

Date and Time Stamp selected

Date and Time Stamp not selected

Clicking the 'single chevron' with no data selected leaves blank spaces in the story box (GOLD-7593)

In the Job Completion screen, if a user clicked the single chevron arrows without having selected any data, then it would leave lots of blank lines in the story box. When the user then selected data and moved it to the story box, it would sit under the blank lines.

Cannot move tasks in Scheduler if job is Live (GOLD-5766)

We have fixed an issue in Scheduler that prevented users from moving tasks when a job was live. When a job had been started in the App, the task would turn blue and at that point users were unable to move that task, meaning new jobs had to be created on top of the other one which would issue warnings that jobs were being over booked.