

Gold 7.24.6/7.24.7 Release Notes

New Features / Updates to Gold Service

Show 'Labour Comments' and 'General Comments' in the Engineer and Data Tabs on the Portal (GOLD-7519)

'Labour Comments', (entered into the box when the engineer stops logging time on the App), and 'General Comments', (entered directly into the Comments Tab of the App), will now be visible in both the 'Engineer' and 'Data Tabs' on the Portal. These entries will be time and date stamped, and have the name of the engineer who submitted the data as well as the name of the activity (i.e. Labour Comments or Comments).

The Labour Comments will be visible in these Tabs whether the associated labour line has been approved in the Time Approval screen or not. If the associated labour line is deleted from the Time Approval screen, then the Labour Comment will be removed from the both the Engineers and Data tabs automatically.

Engineers Tab



Data Tab

O *	Workshop Jobs Jobs (New View) Q. Job Search Dob Requests	Job 106699				
		Invoice Type: Status: Customer:	21 - Workshop Involcing Live 1220 - Abacus Building Company	Date: 25/03/2021		
		Job Customer Wholegood	Engineers Parts Labour	Documents Audit Checklists Data		
	Time Approval Engineers	Clock Hours	Engineer 11	Comment	Recorded On 11	Uploaded On 11
	f≅ Checklists	Mileages Parts Notes	Dan Thomas	Labour comments added in when the engineer stops logging time will show in the comments tab of the App here:	25/03/2021 11:20am	25/03/2021 11:21am
		Story Notes 2	Dan Thomas	Labour Comment added by Engineer 65 Dan Thomas	25/03/2021 11:05am	25/03/2021 11:10am
		Labour Comments	Emma Hunter	Further labour comments	25/03/2021 11:05am	25/03/2021 11:09am
		Serial Numbers	Emma Hunter	Labour comments added by first engineer will show here	25/03/2021 10:38am	25/03/2021 11:09am
10400						
*		< Back				Complete Job

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Include Date and Time stamps in the Story box on the Job Completion page of the Portal (GOLD-7505)

Users can now choose to include the date and time stamps in the Story box on the Job Completion Page of the Portal using the tick box above the engineer's raw data.

If the tick box is selected, the date and time stamps will move over with the associated data. If it is unselected, the date and time stamp will not be included.

The selection made will be remembered by the Portal – so if the user selects to 'include' the date and time stamp, and they leave the job and open another job, or log out and back into the Portal, the tick box will still be selected, meaning you do not have to remember to select it for each job.

Note: If you are unable to see the tick box when you upgrade, it may be due to your screen resolution size. Minimize the grey menu bar using the arrow that appears when you hover over it. If that does not resolve the issue, you may need to decrease your screen resolution size.

Workshop Complete Job 106699 C Clock Ho 📋 Jobs + + 39927 🛄 Jobs (N Q Job Search Job Requests All Activity imp 🗹 C Time Approva Sector Engineers 21 11:18am | Emma H > >> ry text will show here v text will show here 021 11:19am | Dan Tho nful items will be disposed of nenvironmentaly friendly wa < Back

Date and Time Stamp selected

Date and Time Stamp not selected



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Clicking the 'single chevron' with no data selected leaves blank spaces in the story box (GOLD-7593)

In the Job Completion screen, if a user clicked the single chevron arrows without having selected any data, then it would leave lots of blank lines in the story box. When the user then selected data and moved it to the story box, it would sit under the blank lines.