

Gold Service (Mobile App v2.4.2 and Gold v7.24.6) Release Notes

Improvements made to the Multi Engineer feature – Mobile App

Show the Stories entered by each engineer in the 'Story Tab', in the 'Comments' Tab of the App (SA-1673)

Data entered into the Story box on the 'Story Tab' of the App will now be visible to all Engineers in the 'Comments Tab' of the App.

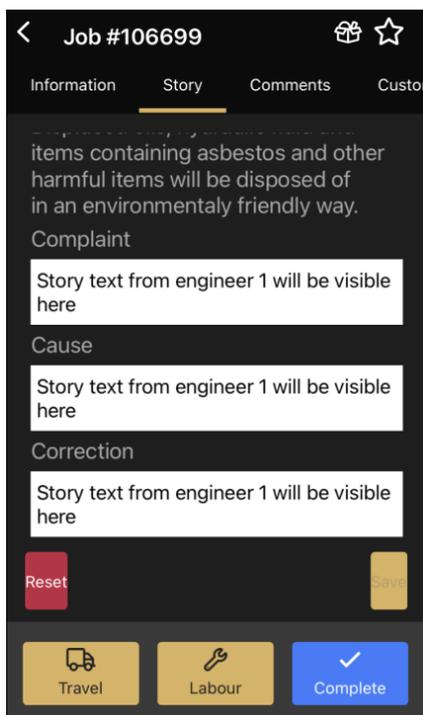
The engineers will see their stories in a light grey box, and the stories entered by other engineers in a dark grey box.

Each engineer's story will show in one box on the 'Comments Tab', and every additional entry will be added into this one box.

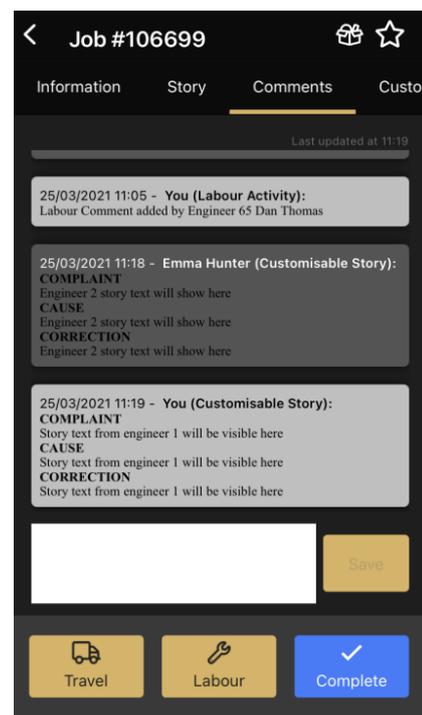
If the story has been customised, then the headers will show in Capital Letters.

The box will be date and time stamped to show the time of the latest entry, as well as the name of the engineer who submitted the data and the name of the activity (i.e. Story).

Story Box



Comments Tab



Show the Labour Comments entered by each engineer in the 'Comments Tab' of the App (SA-1673)

Engineers can now see the data that they, and other engineers, have entered into the 'Labour Comments' box when they stop logging time, in the 'Comments Tab' of the App.

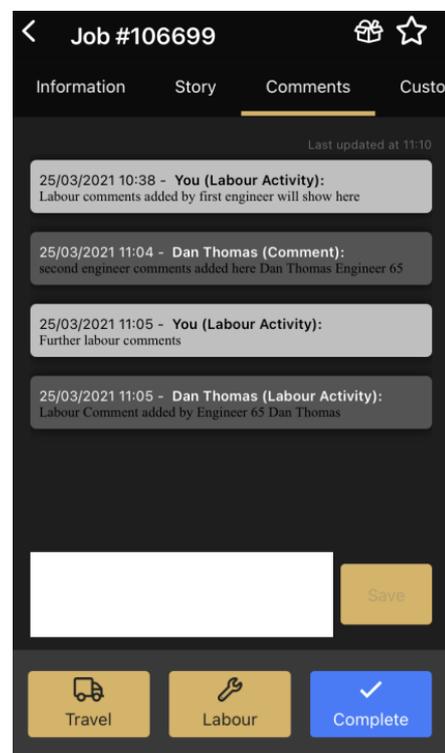
The engineers will see the data they have entered in a light grey box, and the data entered by other engineers in a dark grey box.

Labour Comments will be shown in separate boxes, with one box per entry by each engineer, and each box will be date and time stamped and show the name of the engineer who submitted the data, as well as the name of the activity (i.e. Labour Comments)

Labour Comments Box



Comments Tab



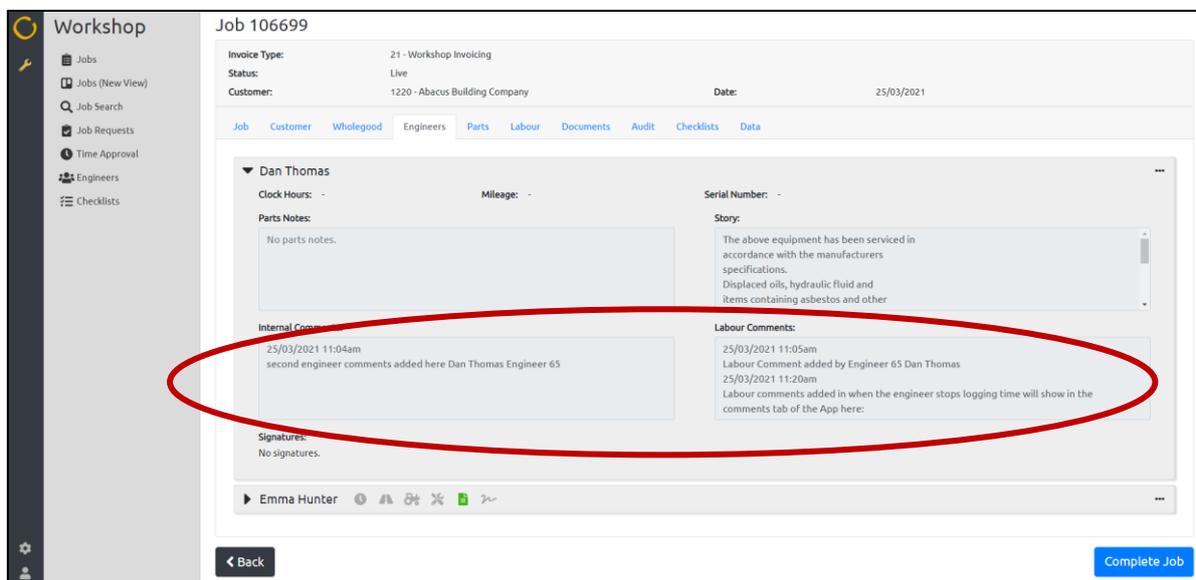
Improvements made to the Multi Engineer feature – Web Portal

Show 'Labour Comments' and 'General Comments' in the Engineer and Data Tabs on the Portal (GOLD-7519)

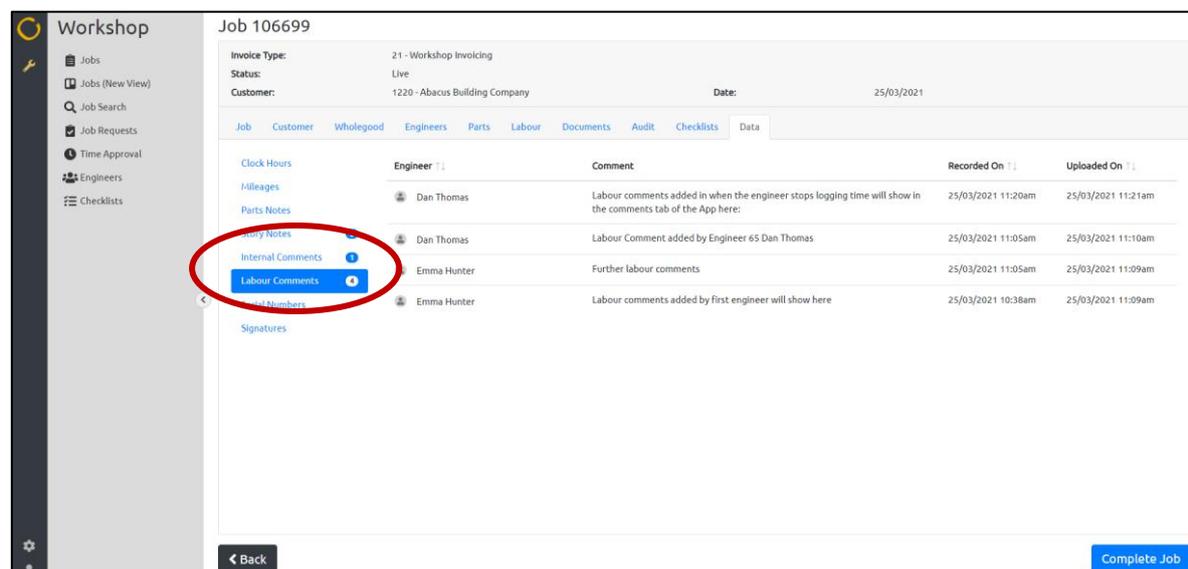
'Labour Comments', (entered into the box when the engineer stops logging time on the App), and 'General Comments', (entered directly into the Comments Tab of the App), will now be visible in both the 'Engineer' and 'Data Tabs' on the Portal. These entries will be time and date stamped, and have the name of the engineer who submitted the data as well as the name of the activity (i.e. Labour Comments or Comments).

The Labour Comments will be visible in these Tabs whether the associated labour line has been approved in the Time Approval screen or not. If the associated labour line is deleted from the Time Approval screen, then the Labour Comment will be removed from the both the Engineers and Data tabs automatically.

Engineers Tab



Data Tab



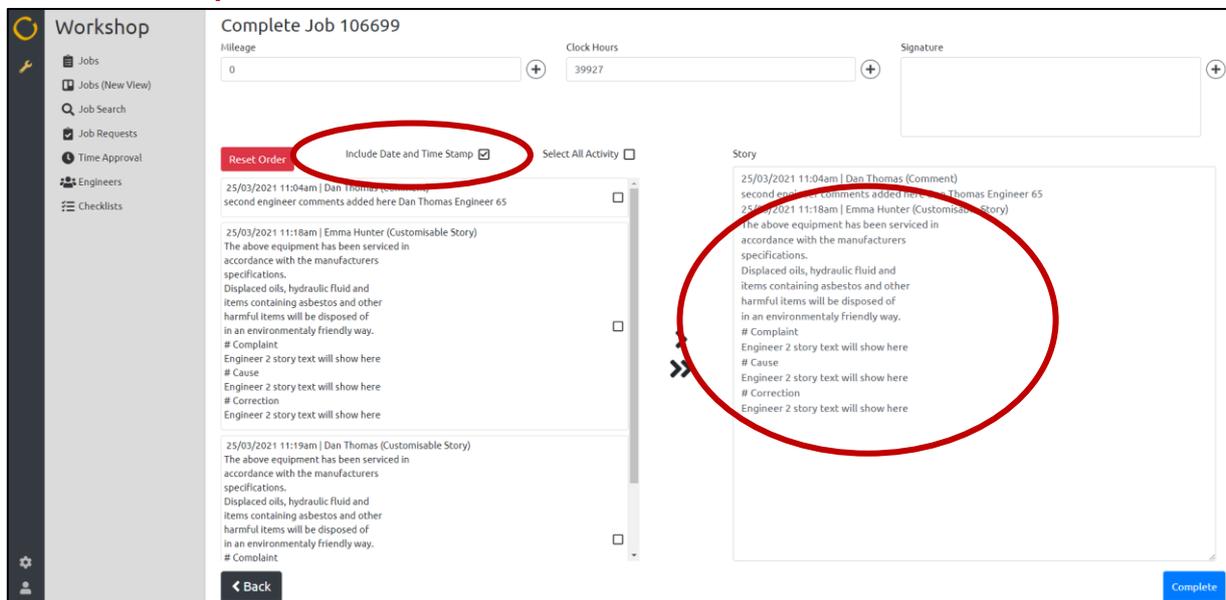
Include Date and Time stamps in the Story box on the Job Completion page of the Portal (GOLD-7505)

Users can now choose to include the date and time stamps in the Story box on the Job Completion Page of the Portal using the tick box above the engineer's raw data.

If the tick box is selected, the date and time stamps will move over with the associated data. If it is unselected, the date and time stamp will not be included.

The selection made will be remembered by the Portal – so if the user selects to 'include' the date and time stamp, and they leave the job and open another job, or log out and back into the Portal, the tick box will still be selected, meaning you do not have to remember to select it for each job.

Date and Time Stamp selected



Date and Time Stamp not selected

