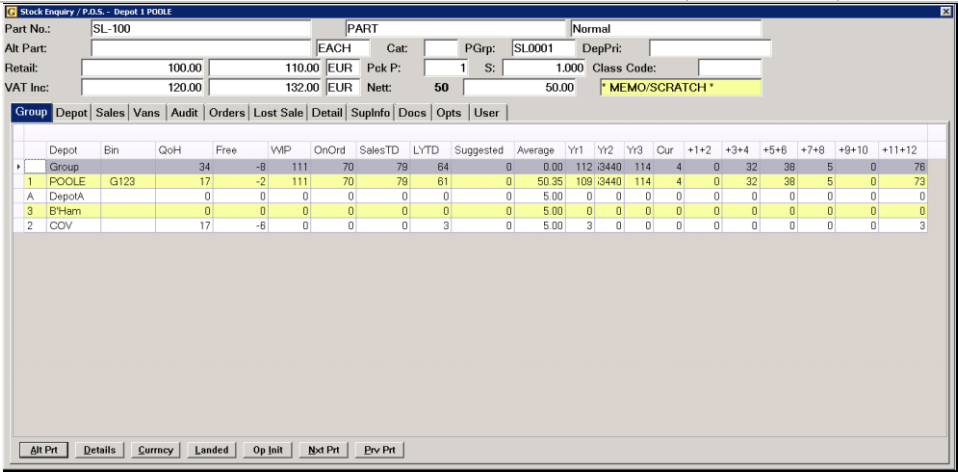
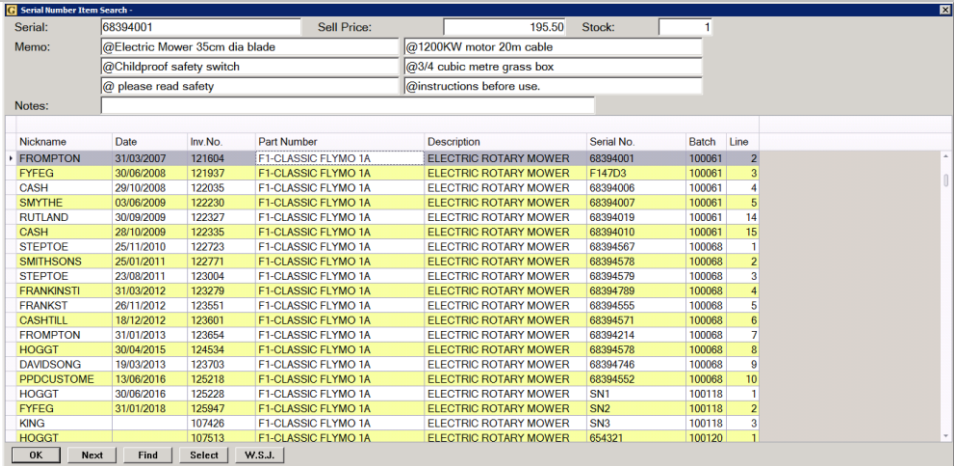


Gold 7.19 Release Notes

July - September 2019

Area	Category	Description	Q/F	Ref
Parts Control	Stock Enquiry	<p>Stock Enquiry With the system set to view Depots as a List, additional fields have been added to the screen for Suggested Order Quantity and Average Price.</p> <p>This has been enhanced as a result of a request made to ideas@ibcos.co.uk</p>	Feature	839401
				
Parts Control	Point of Sale	<p>Point of Sale It is now possible to change the background form for a custom form print such as delivery note.</p>	Quality	844874
Parts Control	Point of Sale	<p>Point of Sale For invoice types set as Inclusive of VAT, Gold was applying VAT to the parts then again to the new total after a surcharge was applied.</p>	Quality	852668
Parts Control	Point of Sale	<p>Point of Sale When generating an I.D.T. it was not possible to store the advice and recall it at a later time.</p>	Quality	851652
Parts Control	Point of Sale	<p>Point of Sale When recalling a list of existing advice notes the Order value was displayed as a gross value whereas the Sold value was nett of any discount. The Order value has been changed to reflect discount for consistency.</p>	Quality	846235
Parts Control	Enquiry / Advice Labels	<p>Serial Number Enquiry In Windows Gold when using the advanced lists, additional columns have been added to the Serial Number Enquiry lookup to show Serial Number, Batch</p>	Feature	851841

		<p>and Line Number. This then allows easy searching by full or partial serial number.</p> <p>This has been added as a result of an email to ideas@ibcos.co.uk</p>		
				
Parts Control	Quantity Adjustment / IDT	<p>IDT Despatch The comments are now printed on the IDT Rejection print.</p>	Quality	834843
Parts Control	Quantity Adjustment / IDT	<p>Part to Wholegood Transfer Some part prefixes were not being accepted in the part to wholegood transfer routine due to a validation issue.</p>	Quality	846232
Parts Control	Purchasing	<p>Invoice Confirmation Posting a purchase invoice where there was a negative quantity of the parts in stock the system was generating an out of balance posting.</p>	Quality	851781
Parts Control	Cash Till	<p>Till Sales Where parts have been added then the option to Override the sales total has been taken, any subsequent change to the part quantities did not result in the total being recalculated and therefore the incorrect cash could be taken.</p>	Quality	853475
Parts Control	Management Reports	<p>Age of Shelf Inventory A new report has been added to report on Age of Shelf Inventory by Prefix as a result of a request received via ideas@ibcos.co.uk This is an expansion of the Age of Shelf Inventory printed at the bottom of the Stock Valuation Report to show a breakdown for each prefix.</p>	Feature	823961
Workshop Control	Workshop Entry	<p>Workshop Entry A new flag has been added to the Parts Prefix File "Workshop Immediate Order Create", if set to 'Yes' then the default when ordering parts on a workshop job is yes to create immediate order.</p>	Feature	850263
Workshop Control	Workshop Entry	<p>Workshop Entry When raising a warranty job where the wholegood is linked to the manufacturer warranty system (for example</p>	Feature	851261

		AGCO or JCB) a new option has been added to link through to the claim detail entry directly to save users from exiting the claim and changing to Wholegood Enquiry to create the manufacturer claim.		
Workshop Control	Batched Entry	Split/Construct Kit parts were incorrectly being excluded from the parts entry for a split / construct job.	Quality	852667
Workshop Control	Batched Entry	Split/Construct When invoicing a Split/Construct workshop job, a large posting to the stock average roundings account was being generated.	Quality	849386
Workshop Control	Labour Reports	Labour Analysis The Date of Invoice has been added to the Excel output for the Labour Analysis report.	Quality	847382
Wholegoods	Posting	Invoice & Self Bill For customer accounts set to Cash Sale Invoice, if a finance company had been added the finance company address was not printed on the invoice.	Quality	854760
Plant Hire	Enquiry	Equipment Enquiry The hyperlink from the Workshop Work in Progress list for the Plant Equipment to Workshop Entry has now been fixed.	Quality	851036
Sales Ledger	Action	Statement Print Where multiple statements have been selected then the user overrides form print settings and enters an email address a warning has been added to alert the user to that fact that all selected statements will be emailed to the entered address.	Feature	841094
Sales Ledger	Action	Customer Enquiry The Windows tooltip for the CashAlloc button was saying "Print Invoice" this has been corrected.	Quality	850121
Purchase Ledger	Document Management	Un-Filed Documents Report The report identifying outstanding DocStore actions was not running when a single user was selected.	Quality	843753
Nominal Ledger	VAT Return	Digital VAT Return Creating and amending multiple VAT adjustment lines was not working correctly and any amendments made to lines before a line was deleted were not being stored.	Quality	851070
Nominal Ledger	VAT Return	Digital VAT Return When extracting spreadsheets for the period if a row has speech marks or commas this was throwing out the totals on the spreadsheet.	Quality	852600
Nominal Ledger	Additional Facilities	Month End Update When checking the enhanced fixed assets module, the month end was not correctly checking the asset residual value when testing if depreciation needs to be run.	Quality	850821

Nominal Ledger	Enhanced Fixed Assets	Asset Journal A new program has been added to the Enhanced Fixed Assets module for Asset Journals. This program allows cost to be transferred between assets or directly to a nominal account, for example to make a write down of the value of an asset.	Feature	850460
Nominal Ledger	Enhanced Fixed Assets	Asset Maintenance When linking an asset to a Wholegood to keep a record of service history not all history wholegoods were available for selection.	Quality	850680
Communication	Export Orders Stock	Supplier Order Export The format of the Yanmar stock order export has been changed to .csv in line with changes made by Yanmar.	Feature	848652
Communication	Stihl	Stihl Product Registration A few minor issues found by the pilot sites have been rectified and this feature is now fully available.	Feature	845202
System	General	Customer Order Number – Point of Sale/Workshop As a result of multiple customer requests, we have increased the customer order number field length. Field length has been increased from 10 to 20. 16 characters can be printed on standard Gold invoices and all 20 can be viewed in invoice recall. Using the designer invoices all 20 characters can be printed.	Feature	834842
Important Note Due to the extending of the customer order number field, the update will take longer than usual as a number of files need to be rebuilt. Only live companies will be updated initially to save time. Copy companies (marked as Test or Archive) can be updated manually at a later convenient time.				
System Management	Ledgers Mapping /	Mapping for Sales Invoices When copying mappings to other depots the global copy would not include the current invoice type or prefix in the copy so it was not possible to copy an invoice type or a prefix to a new depot in this way.	Quality	846531
System Management	Wholegood / Workshop	Wholegood Group Codes When copying groups to a new depot, not all group codes were copied.	Quality	853420
Housekeeping	System Utilities	Company Copy / Delete When a company is copied the workshop audit trail records are now copied to the new company.	Quality	836650
Housekeeping	System Utilities	Company Copy / Delete A new option within the program allows a zip file to be created of the company data.	Feature	845414

Manufacturer Integrations

CNH E-Billing	<p>This new licenced module will retrieve electronic invoices from CNH and allow the invoice confirmation program to automatically match to the purchase invoices. Invoices can be processed automatically and posted if all quantity's and prices match.</p> <p>Alternatively, you can view each invoice and update the purchase ledger individually if preferred.</p> <p>This is currently in testing with our Pilot dealers.</p>
John Deere SvAP	<p>This is a licenced job request portal which allows pushed notifications from SvAP to be viewed in a web portal where actions can be made to edit job instructions, allocate an engineer, time, date and duration of the job.</p> <p>On creation of the job, Gold is automatically updated with the new job, the scheduler shows the correct engineer, day, time and duration of the job. It will also send the job to the Gold Service app for the engineer for the set date and time.</p> <p>This is currently in testing with our Pilot dealers.</p>
Gold Sales	<p>This is an app based, licenced module that allows users to view the current wholegoods, in stock or on order, from a tablet or mobile phone in real time.</p> <p>Search and filter options allow details of the wholegoods to be displayed, including pictures (docstore required), and other key information to enable sales reps to make informed decisions whilst out visiting customers. Reservation and favourites features, including additional notes, are also included.</p> <p>The app will be available for Android and IOS and is currently in testing with our pilot dealers.</p>

New Features/Updates to Gold Service

Quality

Area	Description	Ref
Portal	<p>Invoices take less time to load</p> <p>Gold service customers were reporting that wholegood invoices were taking 3-4 minutes to raise since loading v7.18. This issue has now been fixed and invoices load much faster.</p>	GOLD-3735
Portal	<p>Negative time showing the Automated Timesheet Report</p> <p>Labour lines which were logged past midnight were showing as negative on the Automated Time Sheet Print Report. This issue has now been fixed and the Automated Timesheet Report is reflecting accurate data against time logged past midnight.</p>	GOLD-3852
Portal	<p>Time not splitting into the correct rates</p> <p>Time logged via the Gold Service App was not correctly splitting the data into the correct Rates & Times when using an 'Hours per Day' Time Base. This issue has now been fixed and the data is falling into the correct category.</p>	GOLD-3952
Portal	<p>Duplicate time entries</p> <p>Time entries were showing up on the Time Approval screen in the portal as duplications. This issue has now been fixed and the data is logging on the portal as single entries.</p>	GOLD-3956

Portal	<p>Portal displays the wrong company's data The portal was showing data from different companies. This issue has now been fixed and the information shown on the portal is reflective of the company selected.</p>	GOLD-3783
App	<p>Clear Data button We have added 'clear data' button which is located in 'systems – settings - diagnostics' within the app. This button allows you to clear the cache and remove corrupt data without having to delete and re-install the app. It will keep vital data such as your log in details. This action will remove all data which hasn't yet synced to the portal, so please ensure you manually upload any outstanding items before using it.</p>	SA-1059
App	<p>Drop down menu in cloud function We have made changes to the way the drop-down function within the cloud looks to make it more recognisable as a drop-down menu. You can use this to navigate between the different categories when manually uploading items to the portal.</p>	SA-1100
App	<p>Travel button visible when travel is not used We have fixed an issue which arose with the upgrade to v7.18 where customers who do not use the travel function could see the travel button. Please log out of the app and log back in again for this fix to take effect.</p>	SA-1062
App	<p>Buttons disappear on the App Some customers would see that the buttons on the app would randomly disappear. This has been fixed and the buttons should remain on the screen.</p>	SA-1106
App	<p>Logo appears when logging into the App We have added the Ibcos logo to the loading screen when logging into the app. This now replaces the plain white screen originally visible when logging in.</p>	SA-1118