

# Ibcos Gold Service 2.0: Redefine Workshop Efficiency

Make it even easier for your engineers and back-office staff to deliver an unparalleled service experience to your customers with **Ibcos Gold Service 2.0**.

## Mobile App



### Enhance Your User Experience

Enjoy the new and improved user interface in the app that includes a side menu, a view of jobs in progress and a scroll bar for easy navigation.



### Improve Parts Management

View parts on a job, use or return them and add stock to any job (Van Stock licence required).



### Add Photos to a Job

Add photos to any job in the app and send them to the portal for approval.



### Dial Numbers from the App

Make phone calls directly from the app using the customer's contact details provided on the job.

## Web Portal



### Improve Parts Management

View parts allocated to a job, parts collected, parts returned and parts to invoice (Van Stock licence required).



### Approve Photos on a Job

View and approve photos against jobs sent from the engineer and automatically store in Docstore.



### View Engineer Details

See engineers' information, such as lunch times, skill level, work hours and depot (view only).



### Create Stock Take Reports

Generate stock take reports for parts allocated to a job and stock allocated to an engineer.

## Get Started Today!

To upgrade to Ibcos Gold Service 2.0, give your Account Manager a ring or drop us an email at [sales@ibcos.co.uk](mailto:sales@ibcos.co.uk).