

# Gold Service Release Notes

## Builds

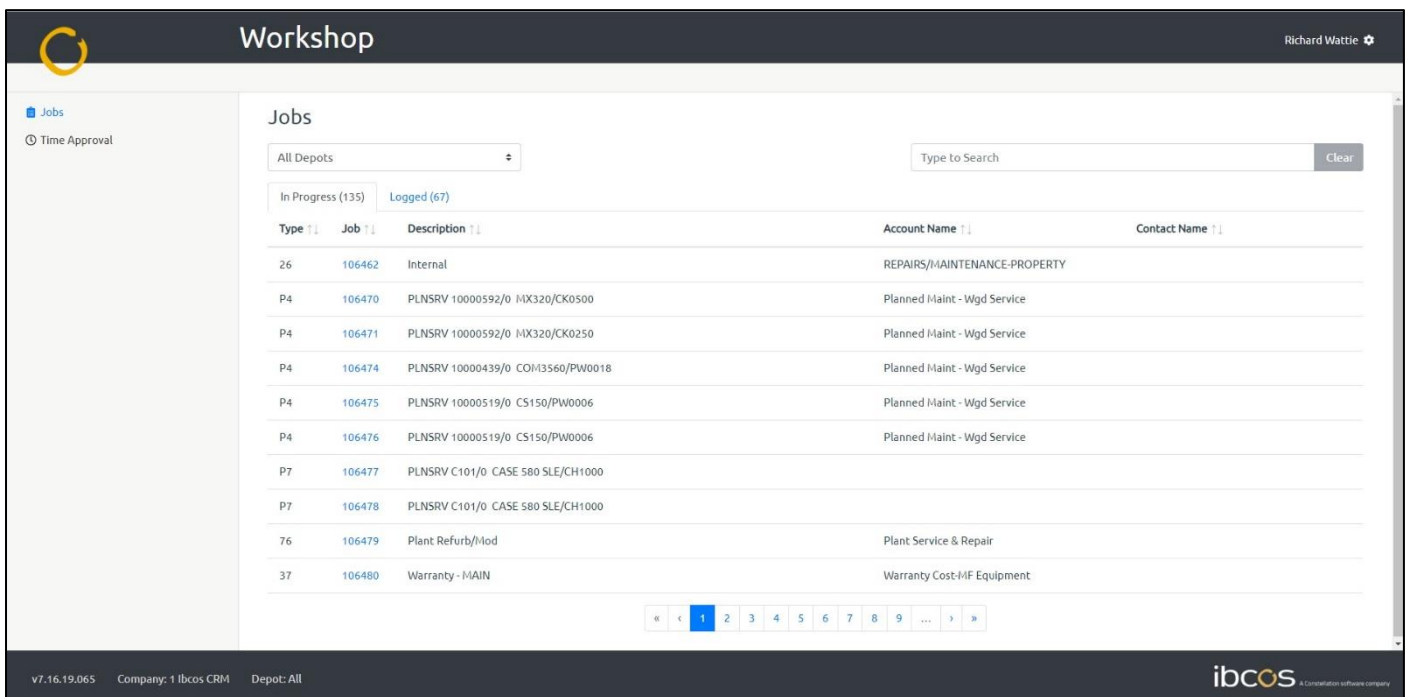
Component	Version
Gold API Server & Portal	7.16.0
Gold Service App	1.6.0

## New Features/Updates to the Portal

### Job Page – improved performance

There were some performance issues on the job page meaning that large numbers of jobs were very slow to display. This has now been resolved; the page can display large tables of data without affecting the loading times. An example of improved performance, that has been seen, is going from a loading time of 45 seconds to 6 seconds.

The search performance has also been enhanced so that that searching and sorting the jobs list is now available across multiple pages.



**Workshop** Richard Wattie

**Jobs**

All Depots  Type to Search

In Progress (135)

Type	Job	Description	Account Name	Contact Name
26	106462	Internal	REPAIRS/MAINTENANCE-PROPERTY	
P4	106470	PLNSRV 10000592/0 MIX320/CK0500	Planned Maint - Wgd Service	
P4	106471	PLNSRV 10000592/0 MIX320/CK0250	Planned Maint - Wgd Service	
P4	106474	PLNSRV 10000439/0 COM13560/PW0018	Planned Maint - Wgd Service	
P4	106475	PLNSRV 10000519/0 CS150/PW0006	Planned Maint - Wgd Service	
P4	106476	PLNSRV 10000519/0 CS150/PW0006	Planned Maint - Wgd Service	
P7	106477	PLNSRV C101/0 CASE 580 SLE/CH1000		
P7	106478	PLNSRV C101/0 CASE 580 SLE/CH1000		
76	106479	Plant Refurb/Mod	Plant Service & Repair	
37	106480	Warranty - MAIN	Warranty Cost-MF Equipment	

« < 1 2 3 4 5 6 7 8 9 ... > »

v7.16.19.065 Company: 1 Ibcos CRM Depot: All ibcos

## Job History – new tab

A new tab called 'History' has been added to the job page in the Portal. It will automatically update as activities come in. It will enable you to keep track of what is happening on the job by showing a full, comprehensive list of any activities that have been recorded against it.

The screenshot displays the 'Workshop' interface for Job 106639. The job details are as follows:

Job:	106639	Invoice Type:	
Status:	Open	Date:	
Customer:			

The 'History' tab is active, showing a list of activities in reverse chronological order:

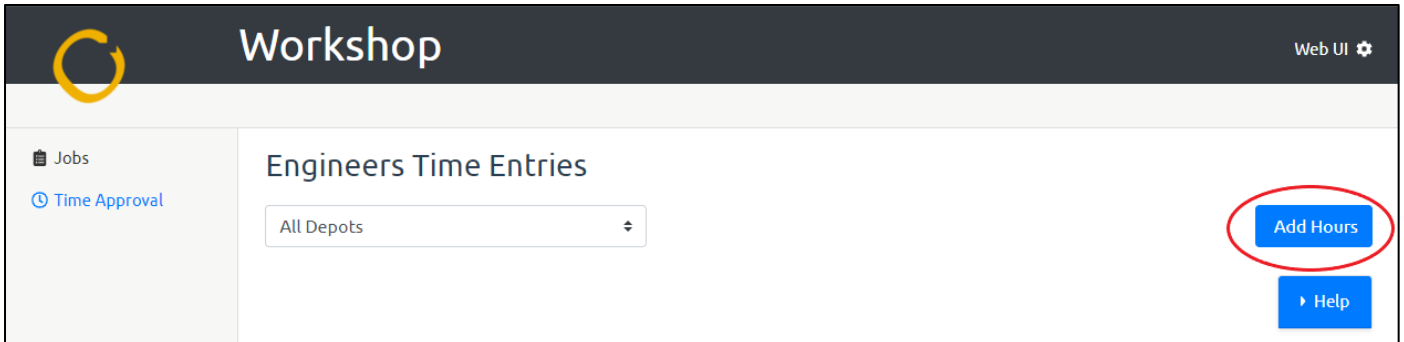
- 16/10/2018 05:04pm: Richard Wattie approved labour for Richard Wattie. Approved time from 16/10/2018 04:00:00 to 16/10/2018 08:30:00.
- 16/10/2018 04:56pm: Richard Wattie stopped labour. third part of the story
- 16/10/2018 04:56pm: Richard Wattie started labour.
- 16/10/2018 04:55pm: Richard Wattie stopped labour. this is the second part of the story
- 16/10/2018 04:55pm: Richard Wattie started labour.
- 16/10/2018 08:30am: Richard Wattie stopped labour. this is the first part of the story
- 16/10/2018 04:00am: Richard Wattie started labour.

The footer of the interface shows: v7.16.19.065 Company: 1 Ibcos CRM Depot: All and the iBCOS logo.

If multiple users are involved, then the initials of the user that performed the action will be shown on the left of the screen. Events will now be shown in reverse chronological order so the most recent activity on a job is shown first.

## Time Approval – add time for any date

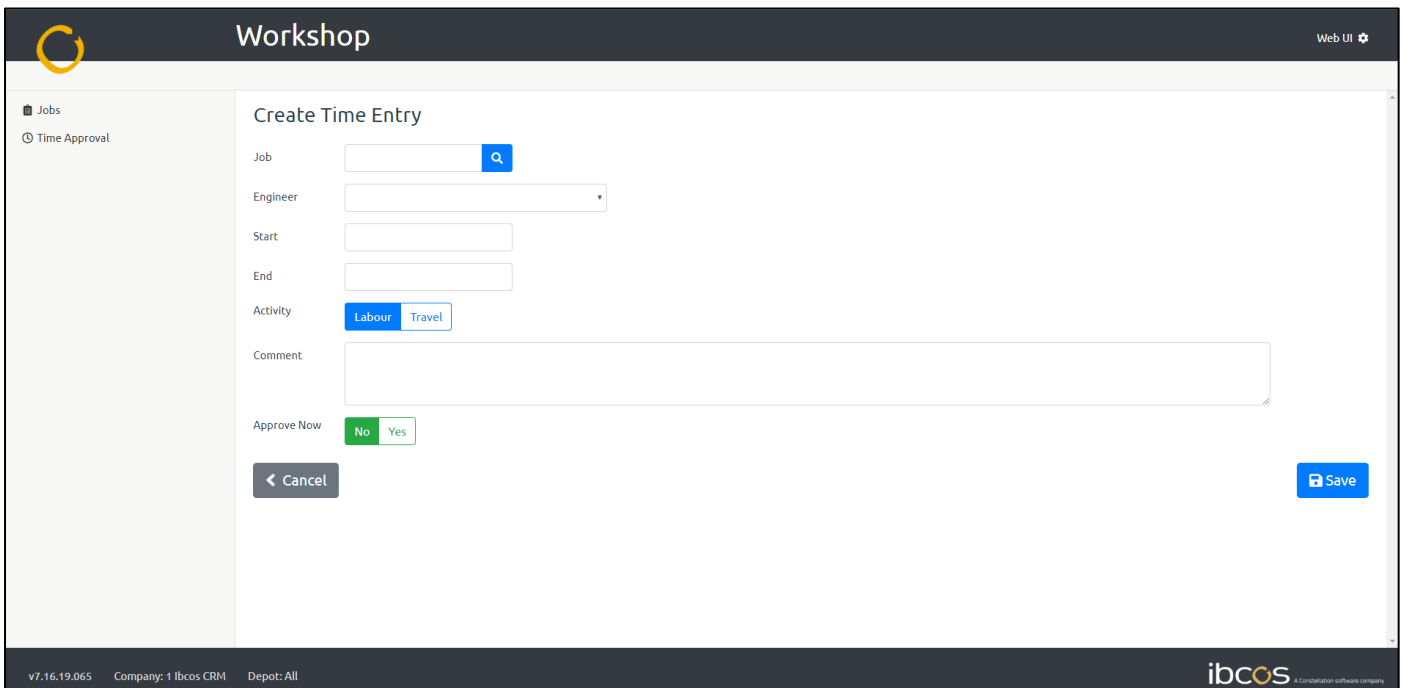
A new button called 'Add Hours' has been added to the Portal. This can be found at the top of the 'Time Approval' screen.



Clicking this button will take you to the new 'Time Entry' page:

Once you are in the 'Time Entry' screen, you can click 'Job', which will bring up a search pop up. This allows you to quickly locate the job you are searching for. When you have found the job you want, click on it, and it will open a new screen. Here you will be required to enter the engineer, whether the time is for labour or travel and the start and stop times.

Once you have entered the data times, click on 'Yes' against 'Approve Now'. This will add the time, but you need to press 'Save' on the right-hand side to approve the new entry. If you want to undo this entry before you hit the save button, press 'cancel' and it will take you back to the 'Time Approval' screen.



## Time Approval – Styling

There have been some changes to the look of the 'Time Approval' screen to make it easier to view each day that requires approval. Changes include:

- Grouping – the activity for each day will now be grouped and surrounded by a border. This will make it easier to see what tasks require approval for each day
- Header and Footer – a header and footer have been added to each group. The date will be shown within the header and the footer will show the 'Add Hours' button, the 'Approve' button and the total hours works by all engineers for that day
- Unapproved Activities Counter – this totals up the number of unapproved activities
- Individual lines are highlighted with alternative colours to make them easier to read

**Workshop** Richard Wattie

Jobs  
Time Approval

▼ 10/09/2018

Start	Stop	Hours	Job No.	Description	Customer	Comment	
12:54	15:00	2h 6m	106587	Workshop Invoicing	John Frost Imports		<input checked="" type="checkbox"/>
12:54	12:54	⚠ 24h 0m	106587	Workshop Invoicing	John Frost Imports		<input type="checkbox"/>
15:00	16:00	1h 0m	106608	Workshop Invoicing	Mr F Brown		<input type="checkbox"/>

Total Hours: 27h 6m Add Hours Approve

▼ 02/10/2018

Start	Stop	Hours	Job No.	Description	Customer	Comment	
12:12	13:13	1h 1m	106606	Workshop Invoicing	John Frost Imports		<input checked="" type="checkbox"/>
12:18	12:25	0h 7m	106607	Workshop Invoicing	Mr F Brown		<input checked="" type="checkbox"/>
12:41	12:42	0h 1m	106608	Workshop Invoicing	Mr F Brown		<input type="checkbox"/>
12:42	12:43	0h 1m	106608	Workshop Invoicing	Mr F Brown		<input type="checkbox"/>

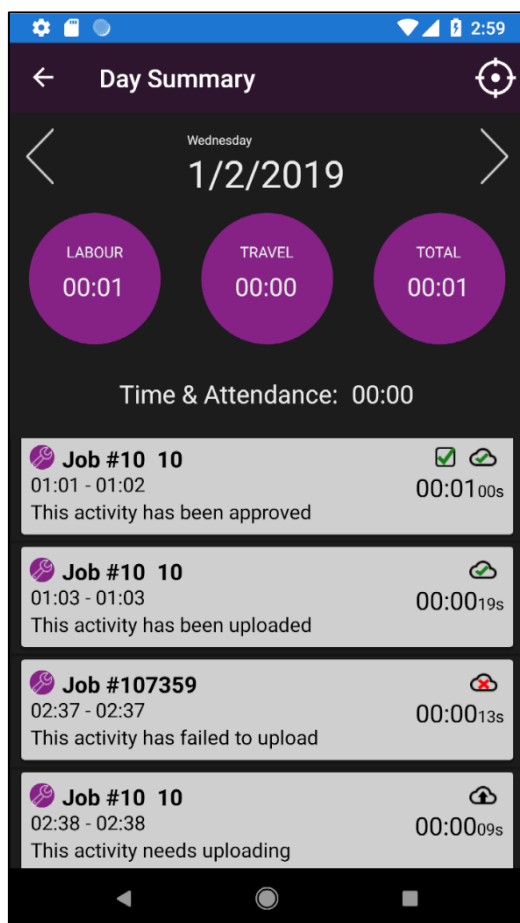
Total Hours: 1h 10m Add Hours Approve

## New Features/Updates to the App

### Day Summary – additional information

The following changes have been made:

- Seconds are now shown for Job Duration
- 'Start' and 'Stop' times have now been added under the job number
- The first line of the comments is now shown under the start/stop times
- There is now an icon which indicates if the activity has been uploaded (cloud, ticked), has failed (cloud, crossed) or is pending (cloud)
- Pressing and holding the activity (using default iOS or Android approaches) will allow you to upload or delete activities
- When you have approved an activity, a 'green ticked box' shows that it has been approved



## Gold Scheduler Update

You will now be able to see Gold Service updates within the Scheduler module, showing as a mobile device.

When an engineer starts logging time against a job, **all** Workshop Scheduler tasks assigned to them for that job, will show a status of 'Started' (blue) and will remain blue until they finish logging time. As soon as the engineer stops logging time but without completing the job, **all** Workshop Scheduler tasks assigned to them for that job, will turn back to an 'Allocated' status (green).

Whilst tasks show as 'Started' (blue), they cannot be moved or amended.

Tasks with an 'Allocated' (green) status can be moved or amended.

This process relates to both Gold Service and Workshop Scheduler

## Other Enhancements

Area	Description	Ref
Portal	<p><b>Create an audit history for jobs</b></p> <p>An audit tab has been added to the job view which displays a history of activities including:</p> <ul style="list-style-type: none"> <li>- starting/stopping labour and travel</li> <li>- starting/stopping a flat rate</li> <li>- approving/deleting engineer times</li> <li>- completion of the job</li> </ul>	GOLD-2022
Portal	<p><b>Time Approval – user help</b></p> <p>An expandable help panel has been added to the time approval view providing information on how to approve time.</p>	GOLD-2082
Portal	<p><b>Depot name is no informative enough to uniquely identify a depot</b></p> <p>The depot 'short' name, if present, has been added to the depot selection box to make it easier to select the correct depot.</p>	GOLD-2075
Portal	<p><b>Display loading spinner on job page when loading jobs</b></p> <p>You can now tell that something is happening on the jobs page when loading job as a spinner has been added</p>	GOLD-1756
App	<p><b>Depot list now includes and 'All Depots' option</b></p> <p>You can now select 'All Depots' on the app</p>	SA-530

## Bug Fixes

Area	Description	Ref
Portal	Labour lines should not be created for Time & Attendance jobs	GOLD-2462
Portal	Scheduler tasks cannot be moved once labour has been started	GOLD-2412
Portal	Scheduler shows phantom tasks when starting work from Gold Service.	GOLD-2354
Portal	Can't retrieve wholegoods for alphanumeric customer ID	GOLD-2353
Portal	American date format in completed job story	GOLD-2317
Portal	Activities can be approved for invoiced jobs	GOLD-2276
Portal	Sorting job list by invoice type doesn't sort correctly	GOLD-2210
Portal	If an engineer works for less than a minute on a job the Labour Analysis report still shows a full hour in the sales column	GOLD-2167
Portal	Time Approval: Re-align Total Hours with Approve button and columns.	GOLD-2126
Portal	Exporting a PDF doesn't work with some browsers	GOLD-2008
Portal	Change status of a job to 'Live' if it's in a 'Created' state on first activity	GOLD-1958
Portal	Job search results include some odd matches	GOLD-1760
Portal	No prompt when navigating away from the job edit screen with pending changes	GOLD-1709
Portal	Jobs table shifts when data is loaded and displayed	GOLD-2162
Portal	Hours per day rates not set up to use weekday rates properly	GOLD-2146
Portal	Time Approval: Make '+' look like a button	GOLD-2125
Portal	Approve Button does not get enabled if you add a line to a fully approved day	GOLD-2123
Gold	Display parts entered on app as part of instructions in Gold	GOLD-2073
Portal	Logout button can be obscured when settings panel is opened on small screens	GOLD-2039
Portal	Transferring a job between Engineers doesn't work	GOLD-2016
Portal	Bank holidays should be included in overtime calculations	GOLD-2015
Portal	Completing a job fails to complete. However, it does make the job show completed on the mobile app	GOLD-1996
Portal	Labour that starts before the first rate is not processed properly	GOLD-1979
Portal	Overtime time of day rates should default to Monday rates if that day's rates are blank	GOLD-1940
Portal	Must be able to approve job activities for jobs with a status of logged for checking	GOLD-1941
App	Can't scroll on "My Story" section on Job page	SA-542
App	Depot list to include short name	SA-529
App	Today/Tomorrow showing duplicate jobs	SA-521
App	Text screen not moving up with typing	SA-515
App	Job description overlaps on small screen	SA-514
App	Totals on week and days summary don't appear to add up correctly	SA-447
App	Buttons sometimes appearing on job page of active job	SA-455
App	App crashes if time is recording and you log out / fully close app	SA-414