

# Exporting Stihl Stock Orders

Before starting ensure that you have the following information as supplied by Stihl.

1. **Stihl Website:** User Name and Password
2. **Dealer Account Number:** Numeric account number of variable format.

**Note:** Contact Stihl directly if any of these are not known.

## Setup

### Stock Order Transmission

(System Management / Parts Control / Stock Order Transmission Details)

Field	Entry
Prefix Code	Enter the supplier prefix code used for Stihl. E.g. ST
Supplier Account	Enter the Gold Purchase Ledger account for Stihl (if omitted a prompt is given at the time of order creation)
Dealer Account	Numeric Dealer Account number as supplied by Stihl
Save to DOS-PC	Set to – “Yes – Save to Designated PC”
File Transfer ID	Select a File Transfer ID. This can be any transfer ID but should be set to save the file to a specific directory on the PC.

## Example File Transfer ID

(System Management, Security, File Transfer Details)

File Transfer File Maintenance - Insert Mode

Details Amazon AWS S3

File Transfer ID: STIHL

Description: Stihl Stock Orders

Transfer Type: Transfer File to Designated PC

Terminal ID: VDU101

Windows Share: tmp

RSA Location:

Username/Id No: golduser

Password: \*\*\*\*\*

Site Name: vdu101

IP Address: 10.28.6.24

Windows Domain: ibcos

File Path:

Passive Mode: No

Attributes: Include

Restricted: No

OK Cancel

## Export Orders from Gold

(Communications, Export Stock Orders, Export Supplier Stock Orders)

When creating stock orders in either the **Stock Order Entry/Amend** program or the **Print Final Stock Order** program in the Parts Control menu, set the option for Export Order to 'Yes'.

Orders can then be exported through the **Export Supplier Stock Orders** program.

The orders will be sent to a file in the designated directory. The file name will be displayed on-screen as it is prepared. Make a note of the file name, e.g. ORD12345.txt.

## Stihl Website

For help and support on the Stihl website contact Lorna Anderson, Dealer IT Support, on 01276 417660

- Using Internet Explorer navigate to the web address <https://www2.stihl.co.uk>
- Enter the Logon Id and Password provided by Stihl.

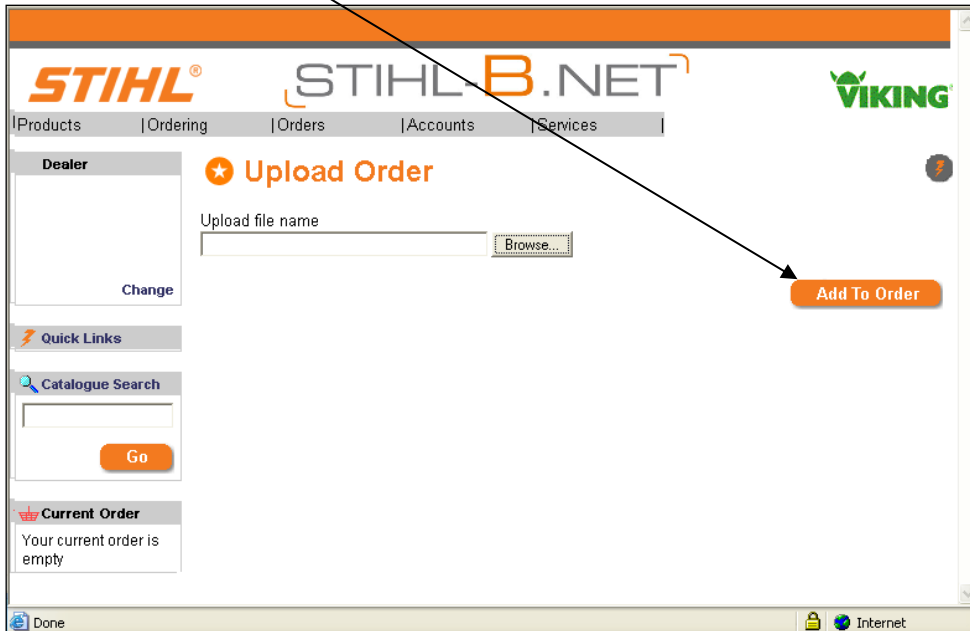


- From the "Ordering" section, select "Upload"

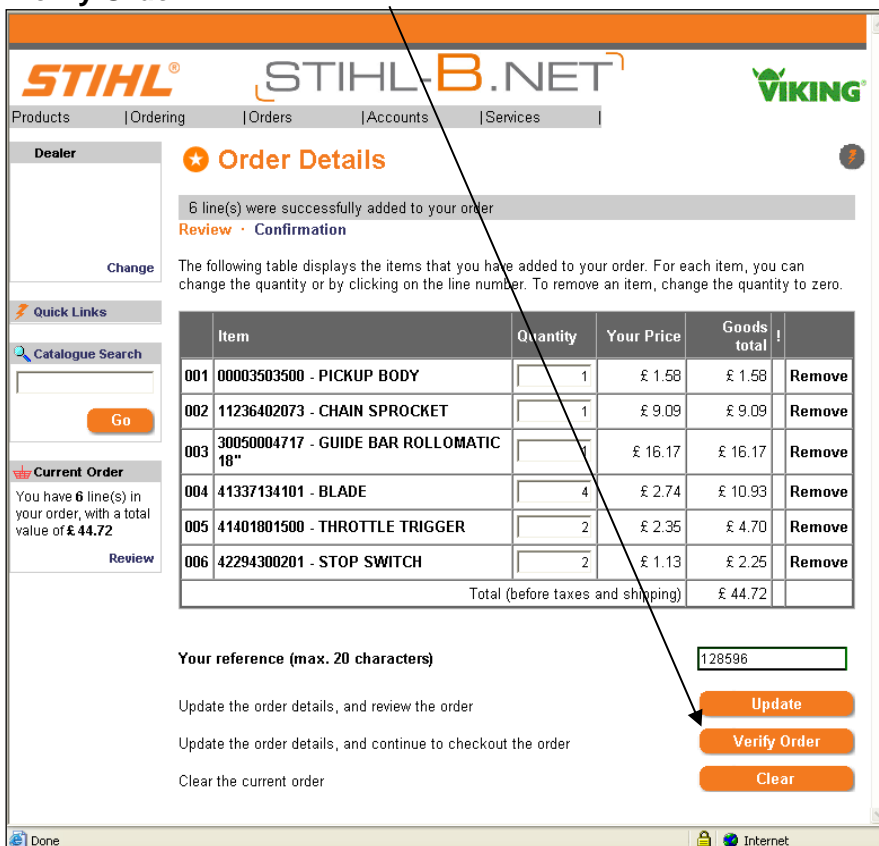


- Use the "Browse" button to navigate to the Stihl order file created.

- Click on the "Add to Order" button.



- Review the lines of the order. Enter the order number into "Your Reference" if required then click on "Verify Order" to checkout.



- Review order lines. Use the **Review** option to make changes if required.

**STIHL** **STIHL-B.NET** **VIKING**

Products | Ordering | Orders | Accounts | Services

Dealer

**Order Confirmation**

Review · Confirmation

The total charges of your order are specified below. When you are satisfied with this order, please click on place order to continue.

Change

Quick Links

Catalogue Search

Go

Current Order

You have 6 line(s) in your order, with a total value of £ 44.72

Review

Item	Quantity	Goods total
001 00003503500 - PICKUP BODY	1	£ 1.58
002 11236402073 - CHAIN SPROCKET	1	£ 9.09
003 30050004717 - GUIDE BAR ROLLOMATIC 18"	1	£ 16.17
004 41337134101 - BLADE	4	£ 10.93
005 41401801500 - THROTTLE TRIGGER	2	£ 4.70
006 42294300201 - STOP SWITCH	2	£ 2.25
Total		£ 44.72
Tax total		£ 7.82
Order total		£ 52.54

Place Order

- Click on **"Place Order"** to complete.
- The final screen displays the order summary including the order number for reference.

Our reference 128596 Your reference 44095 Order number **1146828** Order date 16/07/08

Item	Quantity	Goods total
001 00003503500 - PICKUP BODY	1	£ 1.58
002 11236402073 - CHAIN SPROCKET	1	£ 9.09
003 30050004717 - GUIDE BAR ROLLOMATIC 18"	1	£ 16.17
004 41337134101 - BLADE	4	£ 10.93
005 41401801500 - THROTTLE TRIGGER	2	£ 4.70
006 42294300201 - STOP SWITCH	2	£ 2.25
Goods total		£ 44.72
VAT		£ 7.82
Total		£ 52.54

If you have any queries concerning this order please contact us at:

**Contact address** STIHL HOUSE  
STANHOPE ROAD  
CAMBERLEY  
SURREY  
GU15 3YT