

Synergy Installation

When logging onto Gold Windows, if a message is displayed “A new version of Synergy is ready to install. Please contact your System Administrator”, these instructions can be used to install the latest version of Synergy.

- On the Terminal Server or Windows Licence PC log on as Administrator and ensure that **all users have logged out of all versions of Gold.**
- Using a Windows explorer screen type the following address into the Address line, where “servername” is the name of the Unix/Linux server. You can find the “servername” by logging into root, e.g. “ibcos : ttyp4 root >” - ibcos - is the servername. Your servername will most likely be an abbreviation of your business name.

\\servername\goldw (Windows Licence PC)



D:\goldw (Terminal Server)

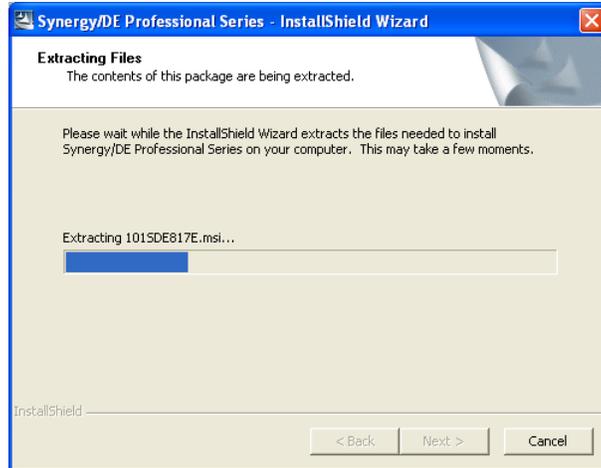


- Within the goldw directory locate the Synergex installation program, which will begin with 101SDE followed by the Synergy version number, varying according to the latest version of Synergy. There could be up to 3 different but similar files. Only one will have 101SDE in the name.
- Double Click this icon to start the installation.



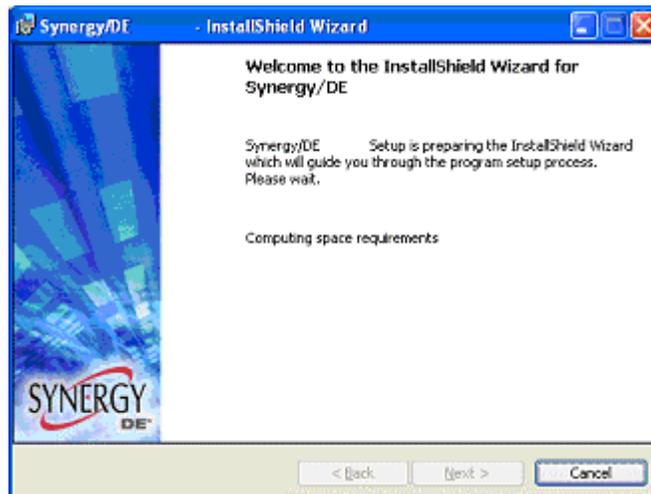
- At the Welcome screen click on the “Next” button to continue.
- The next screen will prompt for a directory to store temporary files, accept the default location by clicking on the “Next” button.

- Extracting Files – this may take a few minutes to complete.

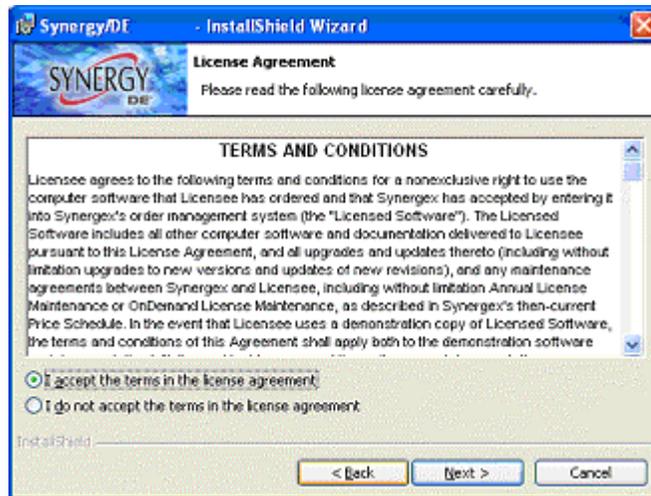


Note - if an additional screen is displayed prompting for files to be overwritten, select “Yes to All”.

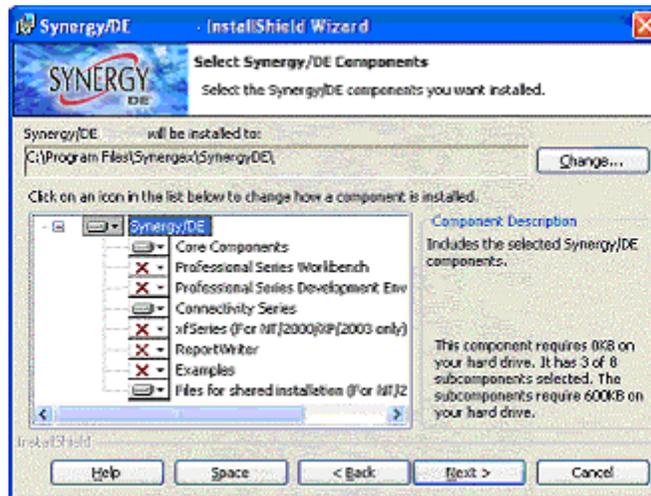
- The Windows Installer will now run – this may take a few minutes.
- The Synergy/DE InstallShield Wizard will then start the set up, click on the “Next” button.



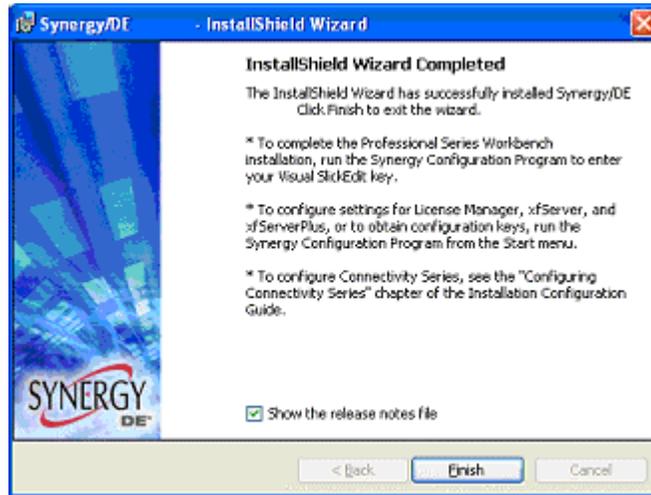
- Click on “I accept the terms in the license agreement”, then click on the “Next” button.



- At the Select Synergy/DE Components screen there should be no need to alter components, click on the “Next” button to continue.



- Click on the “Install” button to start the installation. This may take a few minutes.
- InstallShield Wizard Completed. Un-tick the option “Show the release notes file” then click on the “Finish” button to conclude the installation.



- Users may now log back onto Gold.