

labelling="Section-Header">Cancelling and Aborting Print Jobs In Unix

1. Login to Root (At the login prompt, type **root** Press **Enter**)
2. Enter password (This will be unique to your system, someone should know this)
Press **Enter**

You may be prompted to press **Enter** to continue.

You may be prompted with **TERM = (ansi or vt220)** Press **Enter** if you are

In order to cancel the print request you will need to identify its process id. To do this you will need to know the Printer's Unix number. This is usually the same as the printer number within Gold, prefixed with **LPT** or **LP**.

Example:

Printer 16 in Gold would be LPT16 or LP16 in UNIX.

3. Type **lpstat -o lpt??** ?? = Number of printer

This should return a line that displays the process id similar to the one below.

lpt16-23157

4. To cancel this print request type **cancel lpt16-23157**

Ensure that you enter the actual process id displayed on your screen and not the one shown within this example.

Cancelling and Aborting Print Jobs In Linux

Please ensure that you are logged in as **Root** on the Linux server and proceed as follows.

1. From the Linux Server open the command line, to do this use the mouse to click the Command Line icon displayed on the desktop.
2. A Command Line window will open, at the prompt type **W** and press **<Enter>**.

In order to cancel the print request you will need to identify its process id. To do this you will need to know the Printer's Linux number. This is usually the same as the printer number within Gold, prefixed with **LPT** or **LP**.

Example:

Printer 16 in Gold would be LPT16 or LP16 in Linux.

3. Type **lpstat -o lpt??** ?? = Number of printer

This should return a line that displays the process id similar to the one below.

lpt16-23157

5. To cancel this print request type **cancel lpt16-23157**

Ensure that you enter the actual process id displayed on your screen and not the one shown within this example.